

**BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION**

**IN THE MATTER OF MELODY RANCH )  
WATER COMPANY LLC’S WATER SYSTEM )  
BREAKDOWN AND DISRUPTION OF SERVICE )  
\_\_\_\_\_)**

**Docket No. 25-00054-UT**

**STATUS REPORT**

The Utility Division Staff (“Staff”) of the New Mexico Public Regulation Commission (the “Commission”) respectfully submits this status report in the interest of disclosing the latest developments in the above-referenced docket. Staff would inform the Commission of the following:

(1) The latest developments in this docket primarily concern two issues: the low water pressure reported by Community residents on the weekend of April 18-19, 2026, and the prospects for reaching a permanent solution to this situation through an abandonment and transfer to EMWT.

(2) With respect to the low water pressure on the weekend of April 18-19, 2026, Staff understands that the problem has now been resolved. Melody Ranch reported to Staff that it was able to install a repaired water pump on April 21, 2026, after briefly shutting down the system. The water pressure was restored the same day, and Staff is not aware of any further issues. That said, this incident reinforced Staff’s urgent desire to commence the abandonment and transfer process as soon as possible, and Staff has communicated that to its partners in state and local government.

(3) As for a permanent solution, Staff convened a meeting with the New Mexico Environment Department (“NMED”) and EMWT on April 30, 2026, to discuss the timeline and obstacles remaining for the commencement of the abandonment and transfer process. EMWT has informed Staff that it is nearing completion of its due diligence review of Melody Ranch’s system and, to that end, expects a technical memorandum to be submitted by its consultant by the end of May

2026. With the submission of that technical memorandum, EMWT should be in a position to vote to commence the transfer process. Both NMED and Staff emphasized their commitment to supporting EMWT's efforts throughout and following this transfer process.

(4) During the meeting on April 30, 2026, Staff also emphasized its desire to move extremely expeditiously in completing this abandonment and transfer and its intent to request the Commission's authorization for a streamlined approval process.

(5) Additionally, Staff notes the communication of several requests from the Melody Ranch community for a town hall meeting between the utility and its customers to be held in-person, locally, and after working hours so as to facilitate customer participation. It is envisioned that the logistics and details for such a town hall meeting can and should be worked out and adequately noticed by the utility vis-à-vis its customers.

Dated this 1<sup>st</sup> day of May, 2026.

Respectfully submitted,

/s/ John Bogatko

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