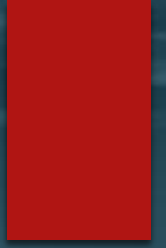




NEW MEXICO
PUBLIC REGULATION
COMMISSION



PRCe360 Company Access Guide

- ▶ [Registering a New Company using the PRCe360 Platform](#)
- ▶ [Updating Company Access for a user](#)



PRCe360 Company Access Guide

- ▶ [Registering a New Company using the PRCe360 Platform](#)
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Interim Working Rules



Working rules that outline appropriate use of the PRCe360 platform for all users and other applicable parties.



[Interim working rules can be found here](#)



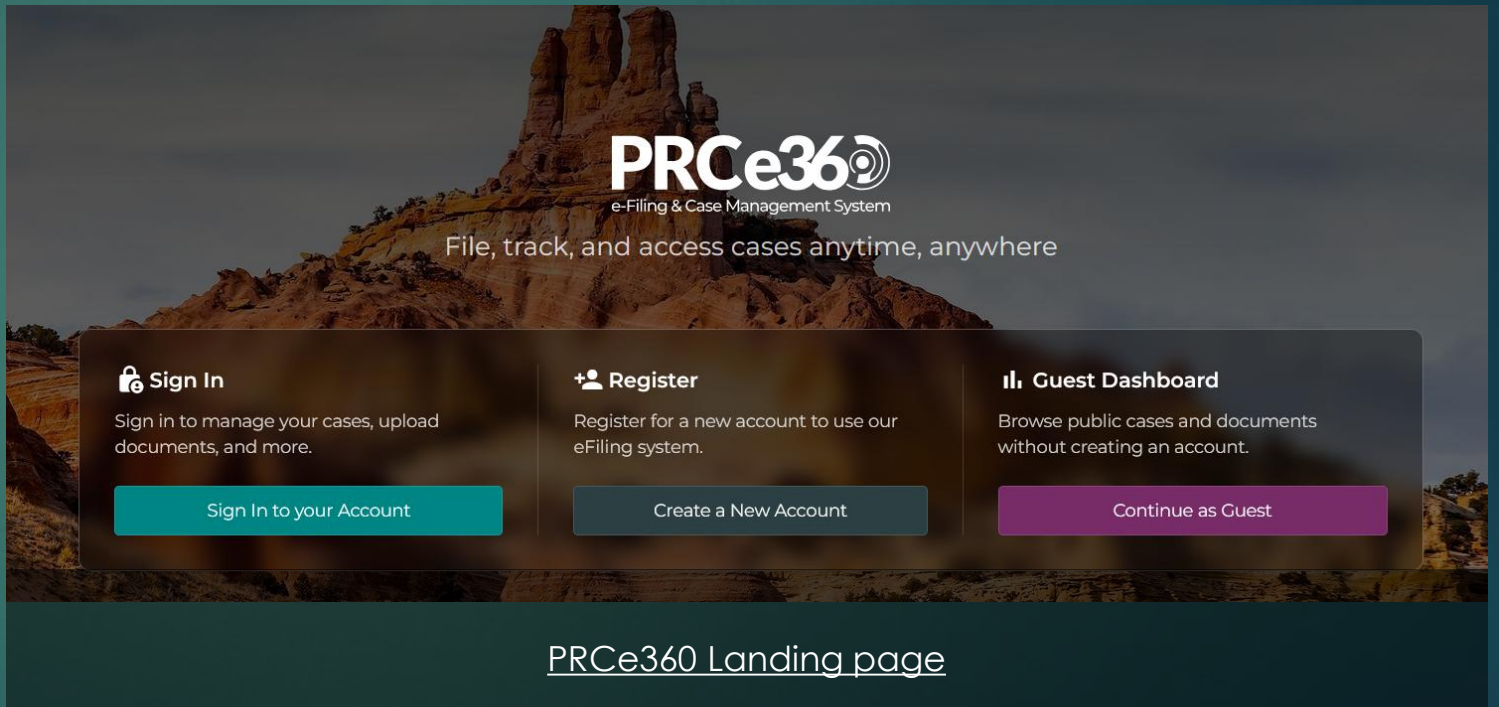
Registering a New Company

The **Register New Company** feature allows **Tier 2 users** to create a new company profile within the Docket Management System.



Register New Company Form

- Log in to your Tier 2 account



The screenshot shows the PRCe360 landing page. At the top, the PRCe360 logo is displayed with the tagline 'e-Filing & Case Management System' and the text 'File, track, and access cases anytime, anywhere'. Below this, there are three main sections: 'Sign In', 'Register', and 'Guest Dashboard'. Each section has a description and a corresponding button.

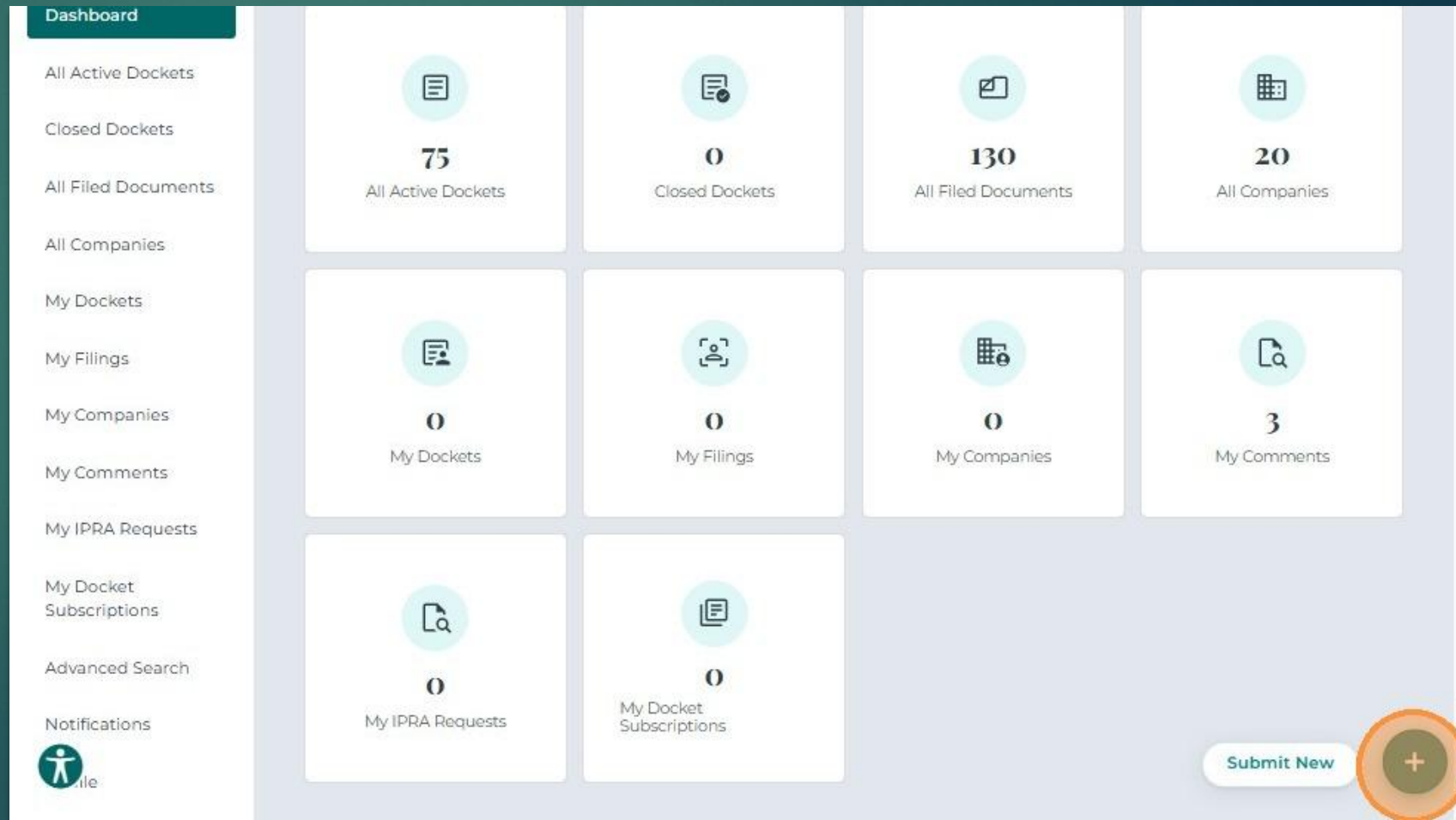
Sign In	Register	Guest Dashboard
Sign in to manage your cases, upload documents, and more.	Register for a new account to use our eFiling system.	Browse public cases and documents without creating an account.
Sign In to your Account	Create a New Account	Continue as Guest

PRCe360 Landing page



Register New Company Form

- ▶ Log in to your account as a Tier 2 user.
- ▶ From your **Dashboard**, click **+ Submit New** in the bottom-right corner.

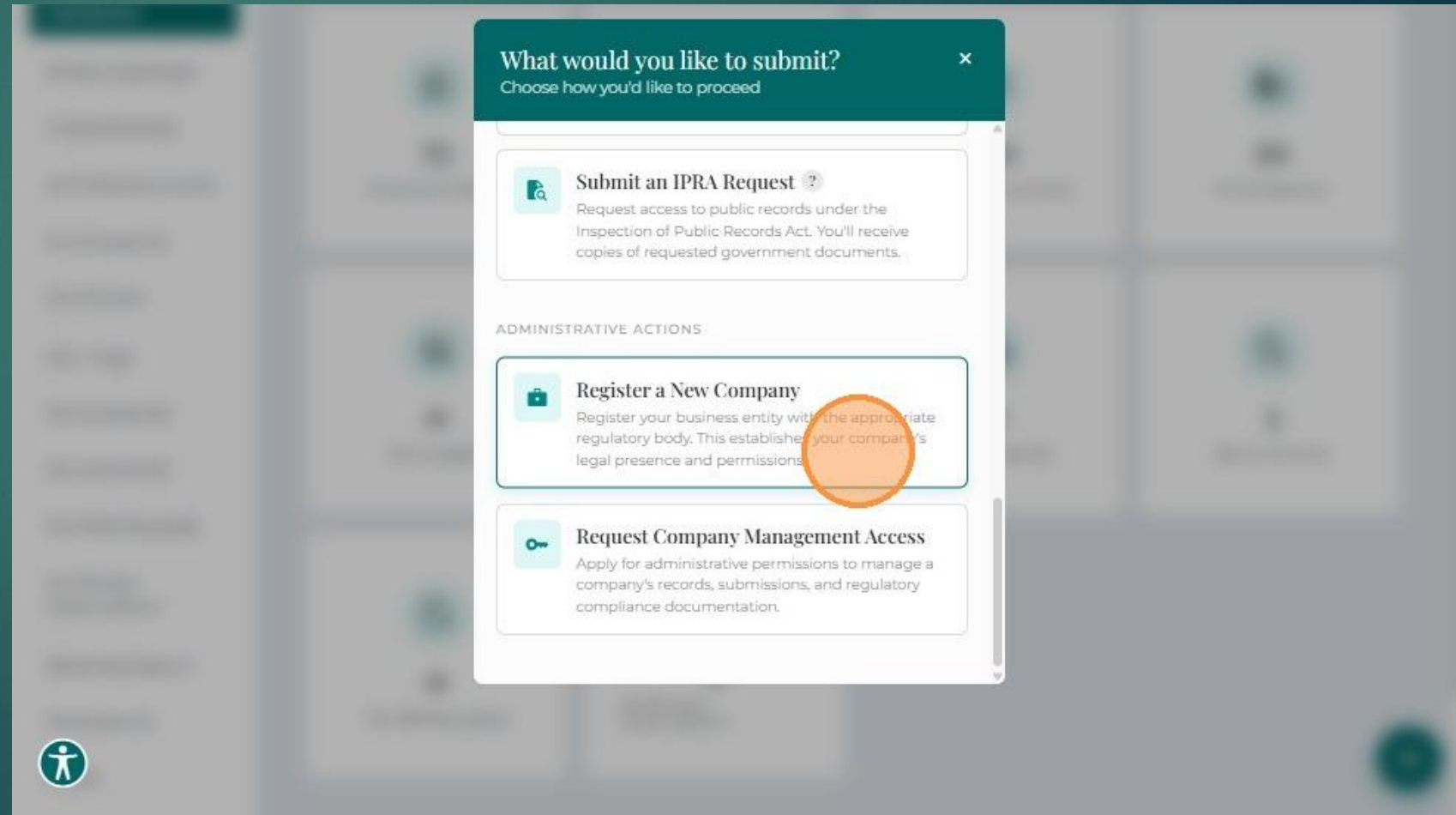


The screenshot shows the user's dashboard with a sidebar menu on the left and a grid of metrics on the right. The sidebar menu includes links to various sections, and the dashboard grid displays counts for different categories. A 'Submit New' button with a plus icon is located in the bottom right corner.


Category	Count
All Active Dockets	75
Closed Dockets	0
All Filed Documents	130
All Companies	20
My Dockets	0
My Filings	0
My Companies	0
My Comments	3
My IPRA Requests	0
My Docket Subscriptions	0

Register New Company Form


- ▶ Select **Register New Company** from the list of available options.




What would you like to submit? ×
Choose how you'd like to proceed

 **Submit an IPRA Request** ?
Request access to public records under the Inspection of Public Records Act. You'll receive copies of requested government documents.

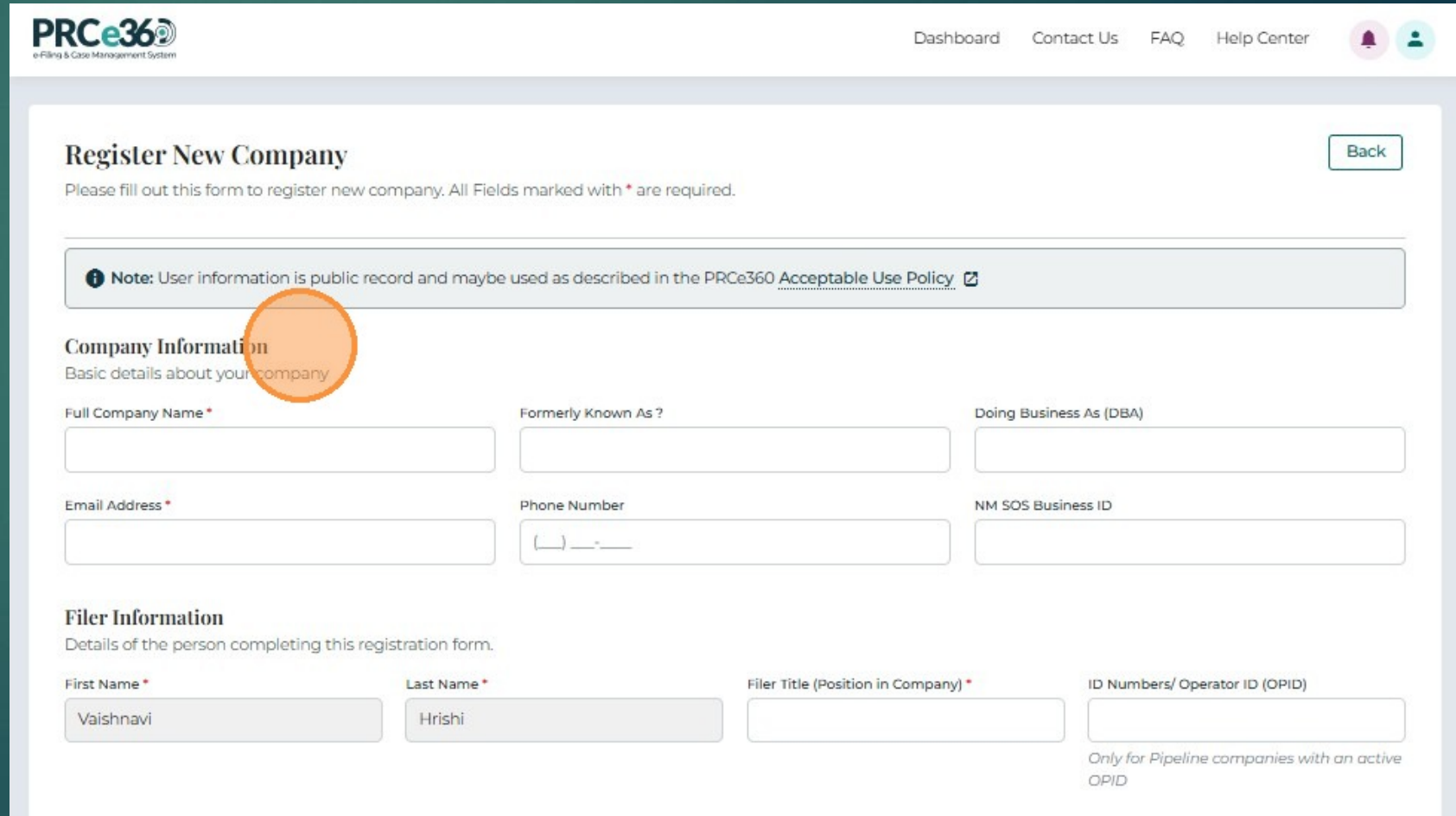
ADMINISTRATIVE ACTIONS:

 **Register a New Company**
Register your business entity with the appropriate regulatory body. This establishes your company's legal presence and permissions.

 **Request Company Management Access**
Apply for administrative permissions to manage a company's records, submissions, and regulatory compliance documentation.

Register New Company Form

- ▶ Provide the company's basic identification and contact details.
 - ▶ **Full Company Name*** – Official legal name of the company.
 - ▶ **Formerly Known As** – Previous name, if applicable.
 - ▶ **Doing Business As (DBA)** – Trade or alternate business name.
 - ▶ **Email Address*** – Primary business email.
 - ▶ **Phone Number** – Company contact number.



PRCe360
e-Filing & Case Management System

Dashboard Contact Us FAQ Help Center

Register New Company [Back](#)

Please fill out this form to register new company. All Fields marked with * are required.

Note: User information is public record and maybe used as described in the [PRCe360 Acceptable Use Policy](#) [☑](#)

Company Information
Basic details about your company

Full Company Name *

Formerly Known As ?

Doing Business As (DBA)

Email Address *

Phone Number

NM SOS Business ID

Filer Information
Details of the person completing this registration form.

First Name *

Last Name *

Filer Title (Position in Company) *

ID Numbers/ Operator ID (OPID)


Only for Pipeline companies with an active OPID

Register New Company Form

Company Address

- ▶ Enter both the **Physical** and **Mailing** addresses.
- ▶ **Physical Address**
- ▶ **Address Line 1***
- ▶ **Address Line 2** (Optional)
- ▶ **City***
- ▶ **State*** – Select from the dropdown list.
- ▶ **Postal / ZIP Code***
- ▶ **Mailing Address**
- ▶ Same fields as above, used for correspondence.

e-Filing & Case Management System

Note: User information is public record and maybe used as described in the [PRCe360 Acceptable Use Policy](#) 

Company Information

Basic details about your company

Full Company Name *	Formerly Known As ?	Doing Business As (DBA)
<input type="text"/>	<input type="text"/>	<input type="text"/>
Email Address *	Phone Number	NM SOS Business ID
<input type="text"/>	<input type="text"/>	<input type="text"/>

Filer Information

Details of the person completing this registration form.

First Name *	Last Name *	Filer Title (Position in Company) *	ID Numbers/ Operator ID (OPID)
<input type="text" value="Vaishnavi"/>	<input type="text" value="Hrishi"/>	<input type="text"/>	<input type="text"/>

Only for Pipeline companies with an active OPID

Company Addresses

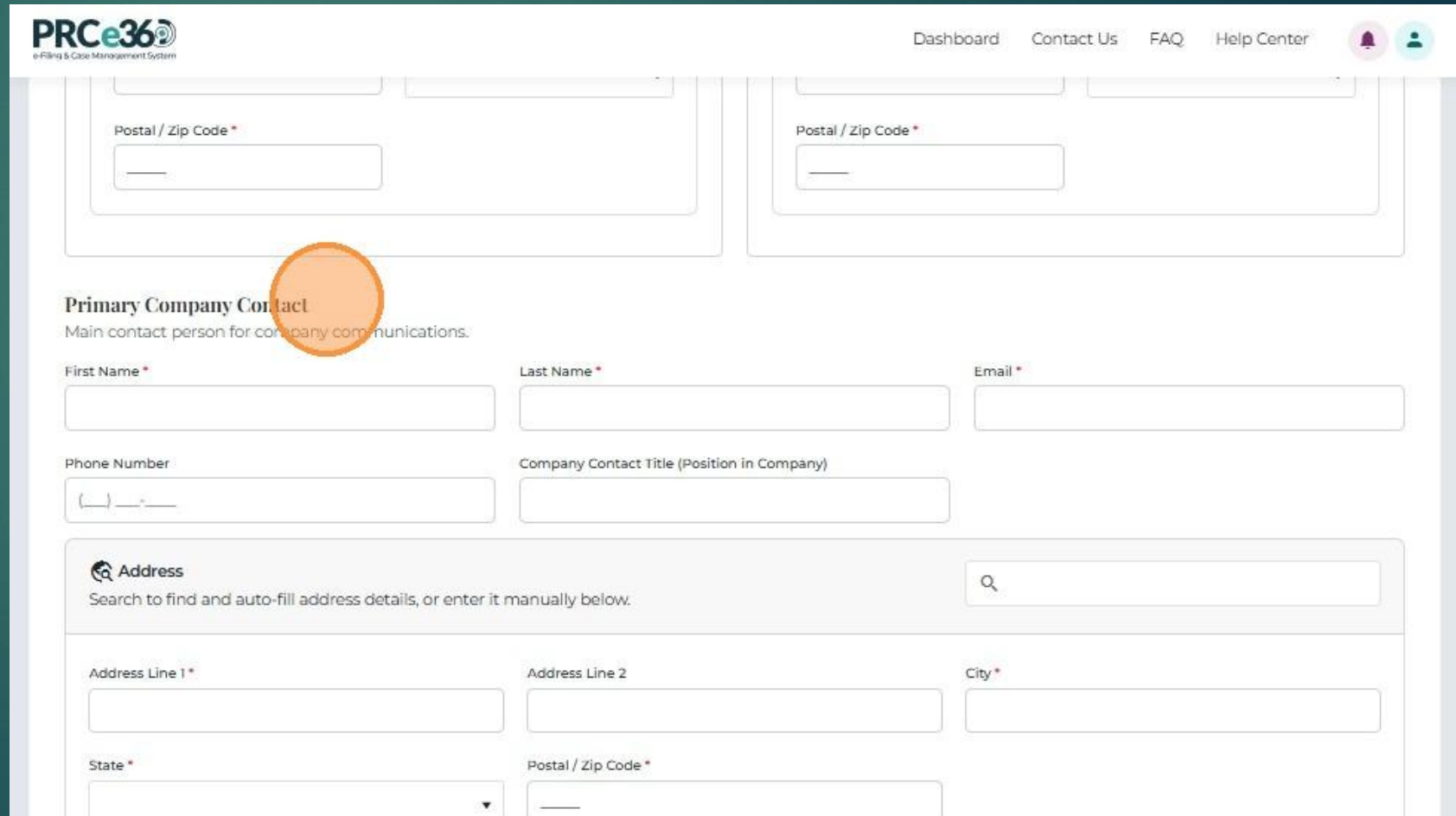
Provide the physical and mailing address for your business.

Physical Address	Mailing Address
<input type="text" value="Address"/>	<input type="text" value="Address"/>
<small>Search to find and auto-fill address details, or enter it manually below.</small>	<small>Search to find and auto-fill address details, or enter it manually below.</small>

Register New Company Form

Company Primary Contact

- ▶ Designate the company's main contact person.
- ▶ **First Name***, **Last Name***
- ▶ **Email***
- ▶ **Phone Number**
- ▶ **Address Line 1, Address Line 2, City, State, Postal / ZIP Code**
- ▶ **Company Contact Title (Position in Company)**

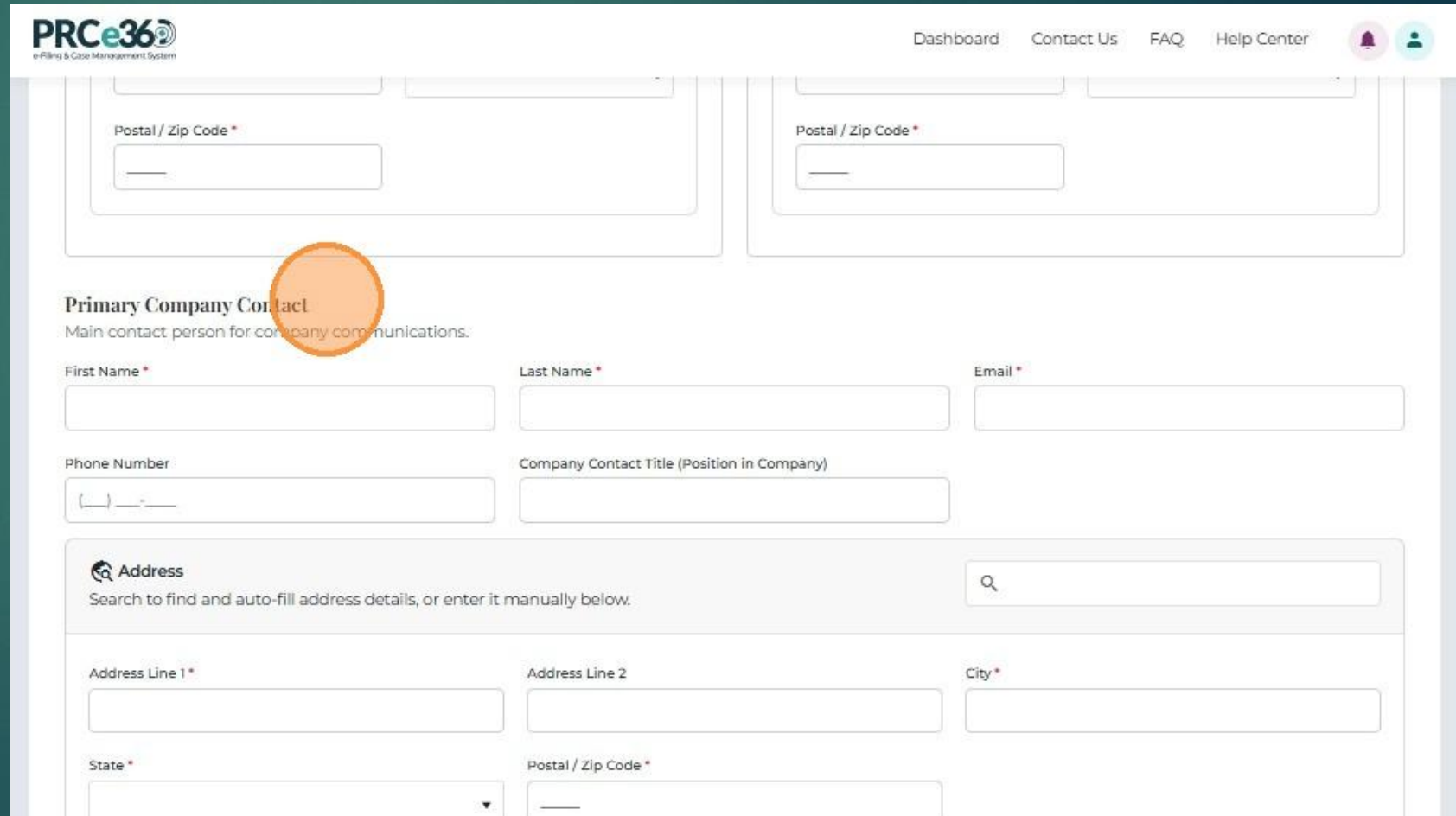


The screenshot shows the PRCe360 e-Filing & Case Management System interface. At the top, there are navigation links: Dashboard, Contact Us, FAQ, and Help Center. Below these are two input fields for Postal / Zip Code. The main section is titled "Primary Company Contact" with a subtitle "Main contact person for company communications:". This section contains several input fields: First Name*, Last Name*, Email*, Phone Number (with a dropdown for area code), and Company Contact Title (Position in Company). Below this is an "Address" section with a search bar and a dropdown arrow. The address fields include Address Line 1*, Address Line 2, City*, State* (with a dropdown arrow), and Postal / Zip Code*.

Register New Company Form

Additional Company Contact

- ▶ Specify if there are additional company contacts.
- ▶ **Add Additional Company Contacts?*** – Yes / No radio buttons.
 - ▶ If **Yes**, the form expands to allow entry of multiple contacts.
- ▶ Click **+ Add Party** to include more contacts as needed.



PRCe360
e-Filing & Case Management System

Dashboard Contact Us FAQ Help Center

Postal / Zip Code *

Postal / Zip Code *

Primary Company Contact
Main contact person for company communications.

First Name * Last Name * Email *

Phone Number Company Contact Title (Position in Company)

Address
Search to find and auto-fill address details, or enter it manually below.

Address Line 1 * Address Line 2 City *

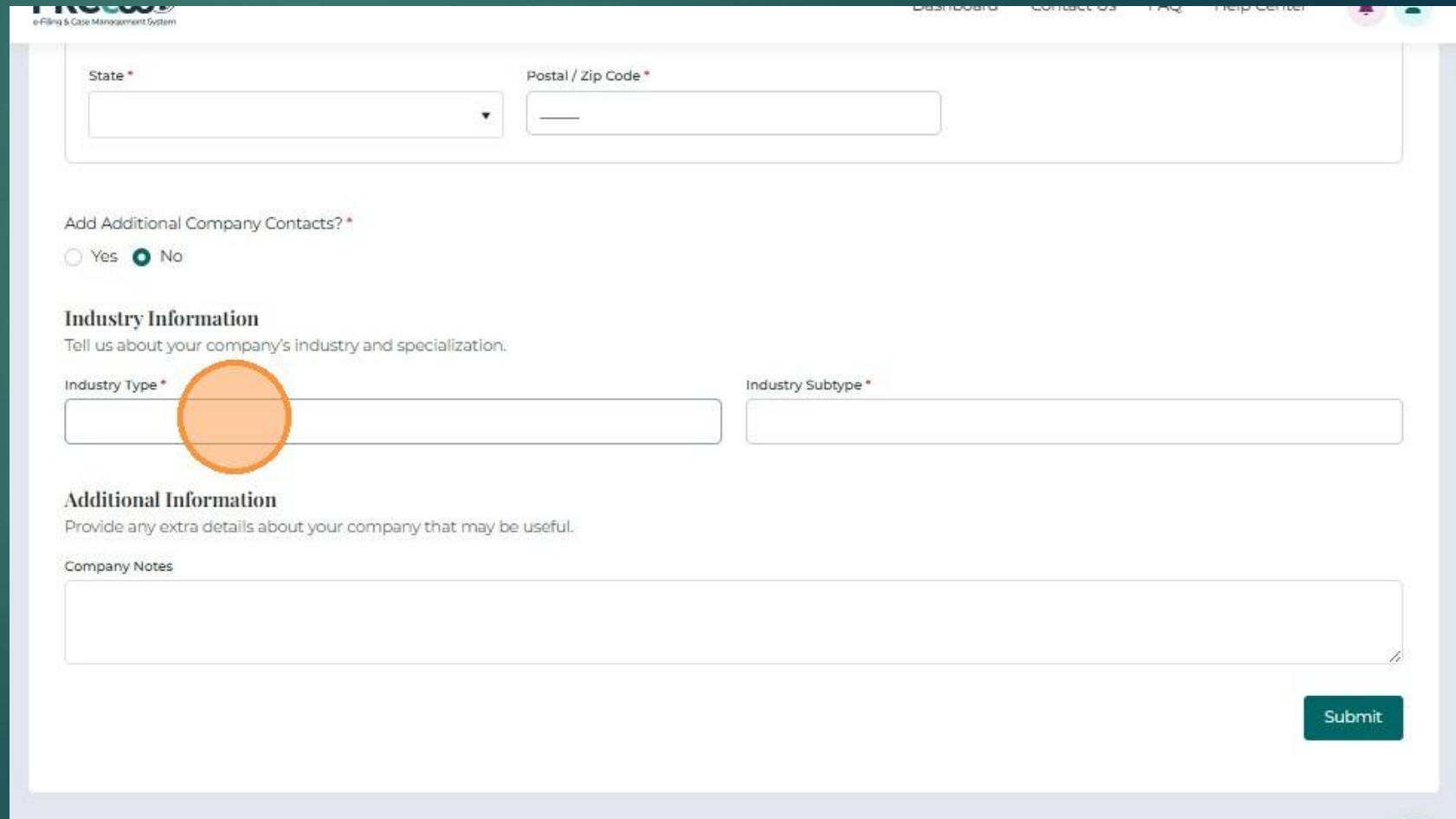
State * Postal / Zip Code *

Register New Company Form

Industry Information

Select the industry classification for the company.

- ▶ **Industry Type*** – Dropdown for primary industry category.
- ▶ **Industry Subtype*** – Dropdown for sub-industry or specialization.



The screenshot shows the 'Register New Company Form' on the 'e-Filing & Case Management System' website. The form includes a header with navigation links: 'Dashboard', 'Contact Us', 'FAQ', and 'Help Center'. The main form area contains the following sections:

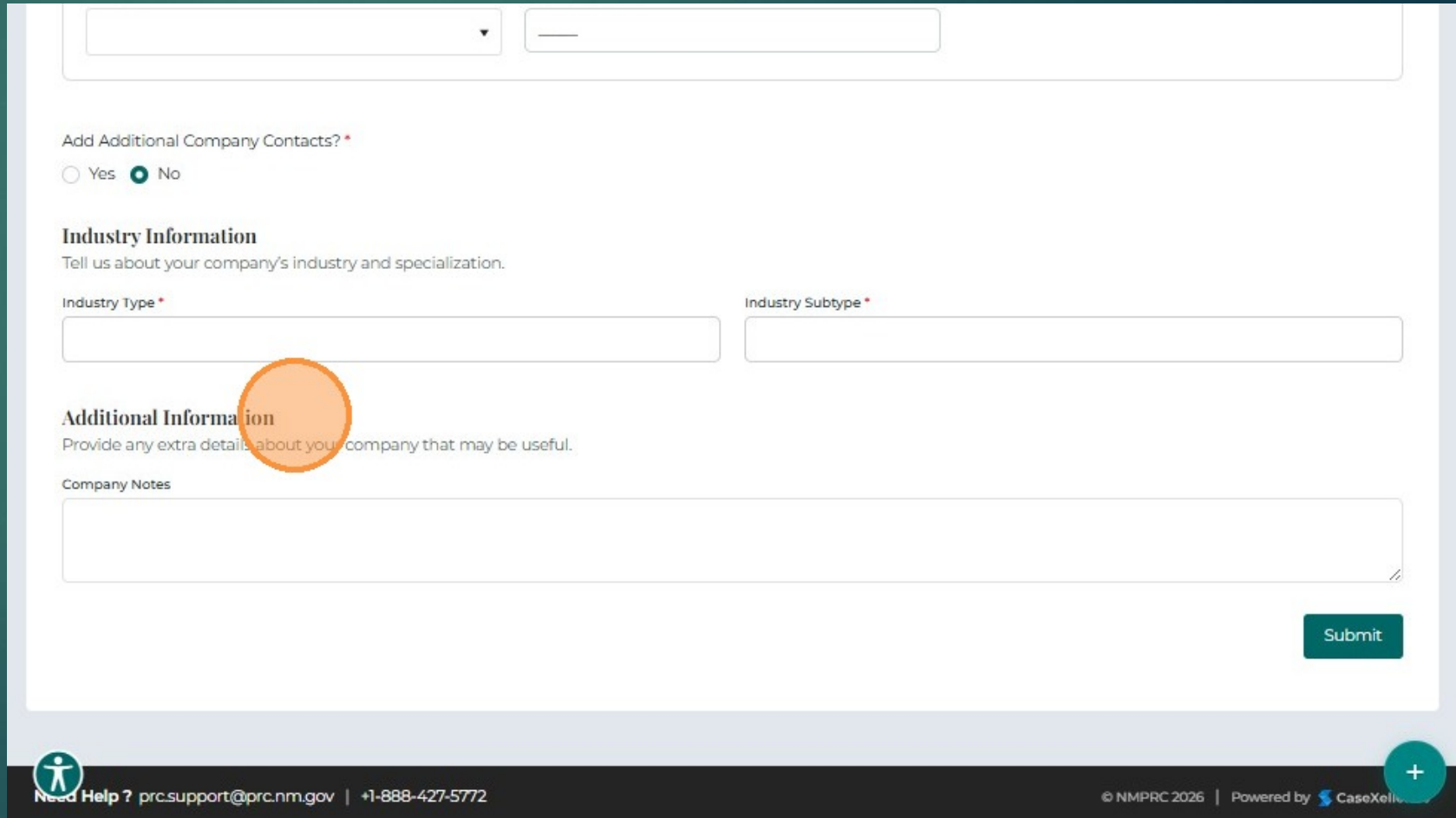
- State*** and **Postal / Zip Code*** dropdown menus.
- Add Additional Company Contacts? *** with radio buttons for 'Yes' and 'No' (selected).
- Industry Information** section with the instruction 'Tell us about your company's industry and specialization.' It includes two dropdown menus: **Industry Type*** and **Industry Subtype***. An orange circle highlights the 'Industry Type*' dropdown.
- Additional Information** section with the instruction 'Provide any extra details about your company that may be useful.' It includes a text area for **Company Notes**.
- A green **Submit** button at the bottom right.

Register New Company Form

Additional Information

Provide any supplemental notes related to the company registration.

- ▶ **Company Notes** – Optional free-text field for extra details or context.



The screenshot shows a web form for registering a new company. At the top, there are two empty input fields. Below them is a section titled "Add Additional Company Contacts?" with radio buttons for "Yes" and "No", where "No" is selected. The next section is "Industry Information" with the instruction "Tell us about your company's industry and specialization." It contains two input fields: "Industry Type" and "Industry Subtype". Below these is a section titled "Additional Information" with the instruction "Provide any extra details about your company that may be useful." This section includes a large text area labeled "Company Notes". An orange circle highlights the "Additional Information" title. At the bottom right of the form is a green "Submit" button. The footer contains a "Need Help?" link, email address "prc.support@prc.nm.gov", phone number "+1-888-427-5772", copyright "© NMPRC 2026", and "Powered by CaseXell" with a logo.

Industry Type *

Industry Subtype *

Additional Information

Provide any extra details about your company that may be useful.

Company Notes

Submit

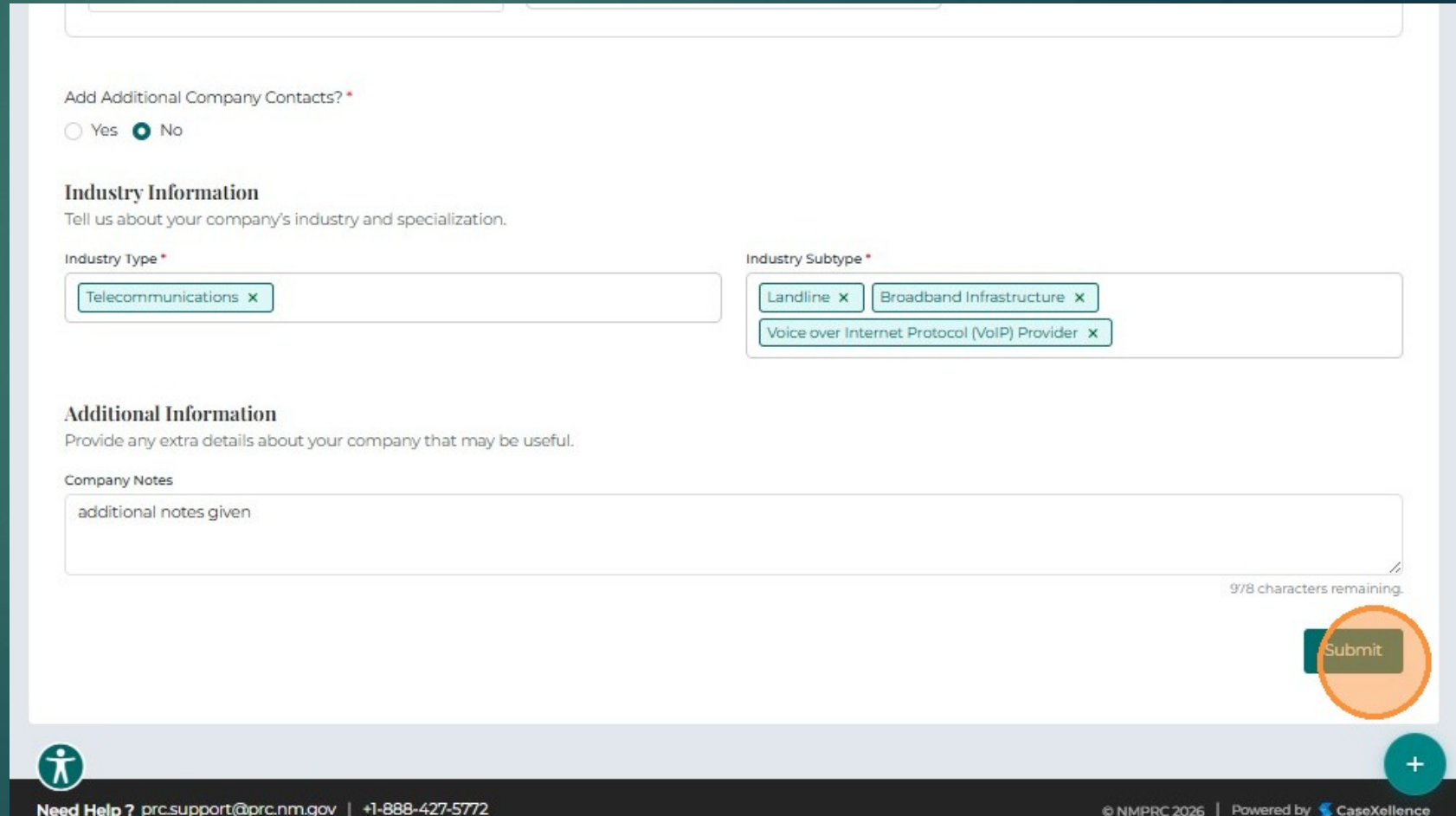
Need Help? prc.support@prc.nm.gov | +1-888-427-5772

© NMPRC 2026 | Powered by CaseXell

Register New Company Form

Submit the Registration Request

- ▶ After completing all required fields:
 - ▶ Review the entered details.
- ▶ Click **Submit** to send the registration request for review.



The screenshot shows a web form for registering a new company. It includes sections for adding additional contacts, providing industry information (type and subtype), and additional company notes. A 'Submit' button is highlighted with an orange circle. The form is set against a dark teal background with a red vertical bar on the right.

Add Additional Company Contacts? *

☐ Yes ☒ No

Industry Information
Tell us about your company's industry and specialization.

Industry Type *

Telecommunications x

Industry Subtype *

Landline x Broadband Infrastructure x
Voice over Internet Protocol (VoIP) Provider x

Additional Information
Provide any extra details about your company that may be useful.

Company Notes

additional notes given

978 characters remaining.

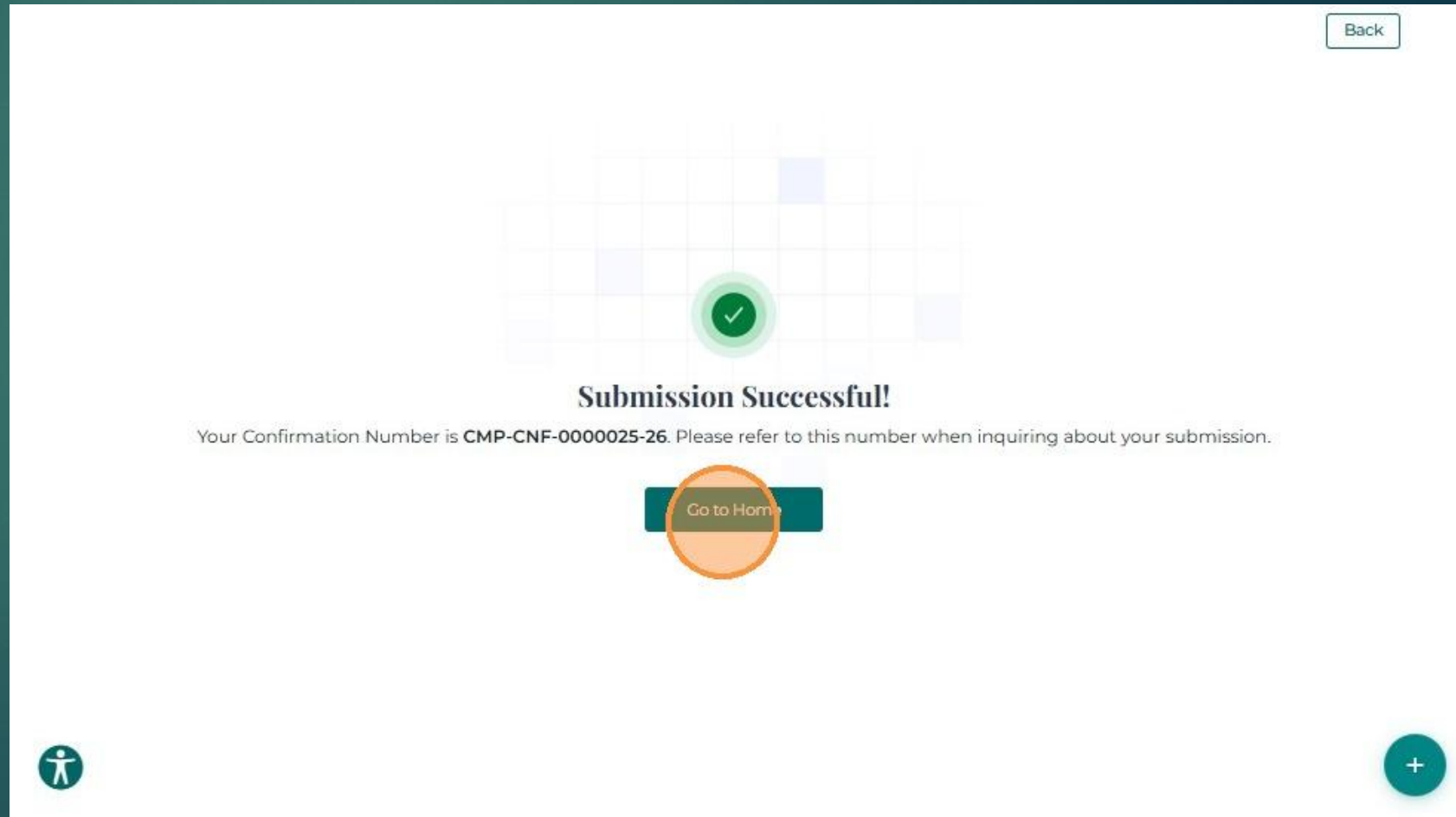
Submit



Register New Company Form

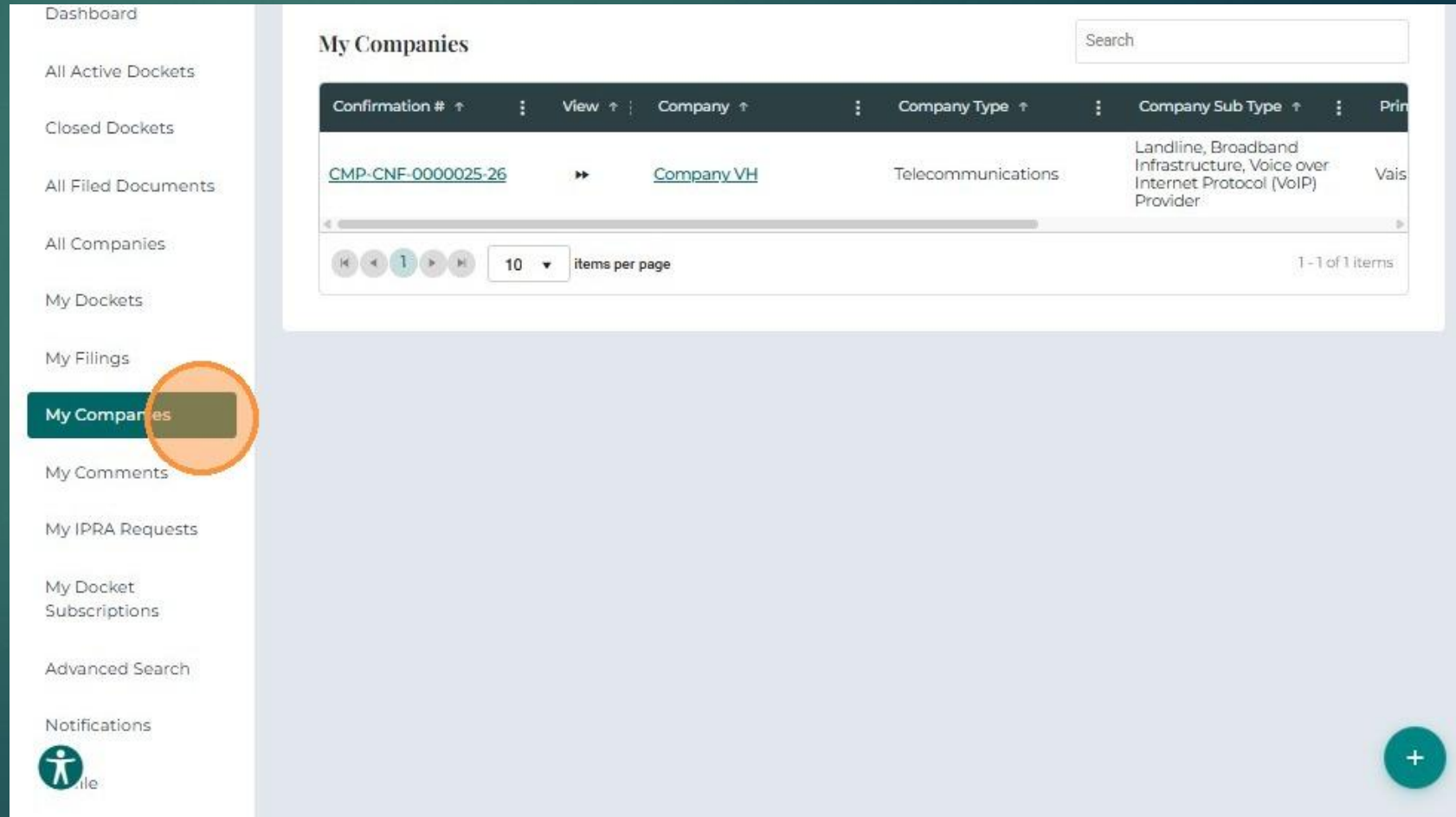
Confirmation Message

- ▶ After submission, PRC staff will review the company registration request.
- ▶ Save confirmation number for future reference



Register New Company Approval Process

- ▶ After submission, PRC staff will review the company registration request.
 - ▶ Active and Inactive requests will display on **My Dashboard** tab



Dashboard

All Active Dockets

Closed Dockets

All Filed Documents

All Companies

My Dockets

My Filings

My Companies

My Comments

My IPRA Requests

My Docket Subscriptions

Advanced Search

Notifications

My Companies

Search

Confirmation # ↑	View ↑	Company ↑	Company Type ↑	Company Sub Type ↑	Print
CMP-CNF-0000025-26	▶▶	Company VH	Telecommunications	Landline, Broadband Infrastructure, Voice over Internet Protocol (VoIP) Provider	Vais

10 items per page

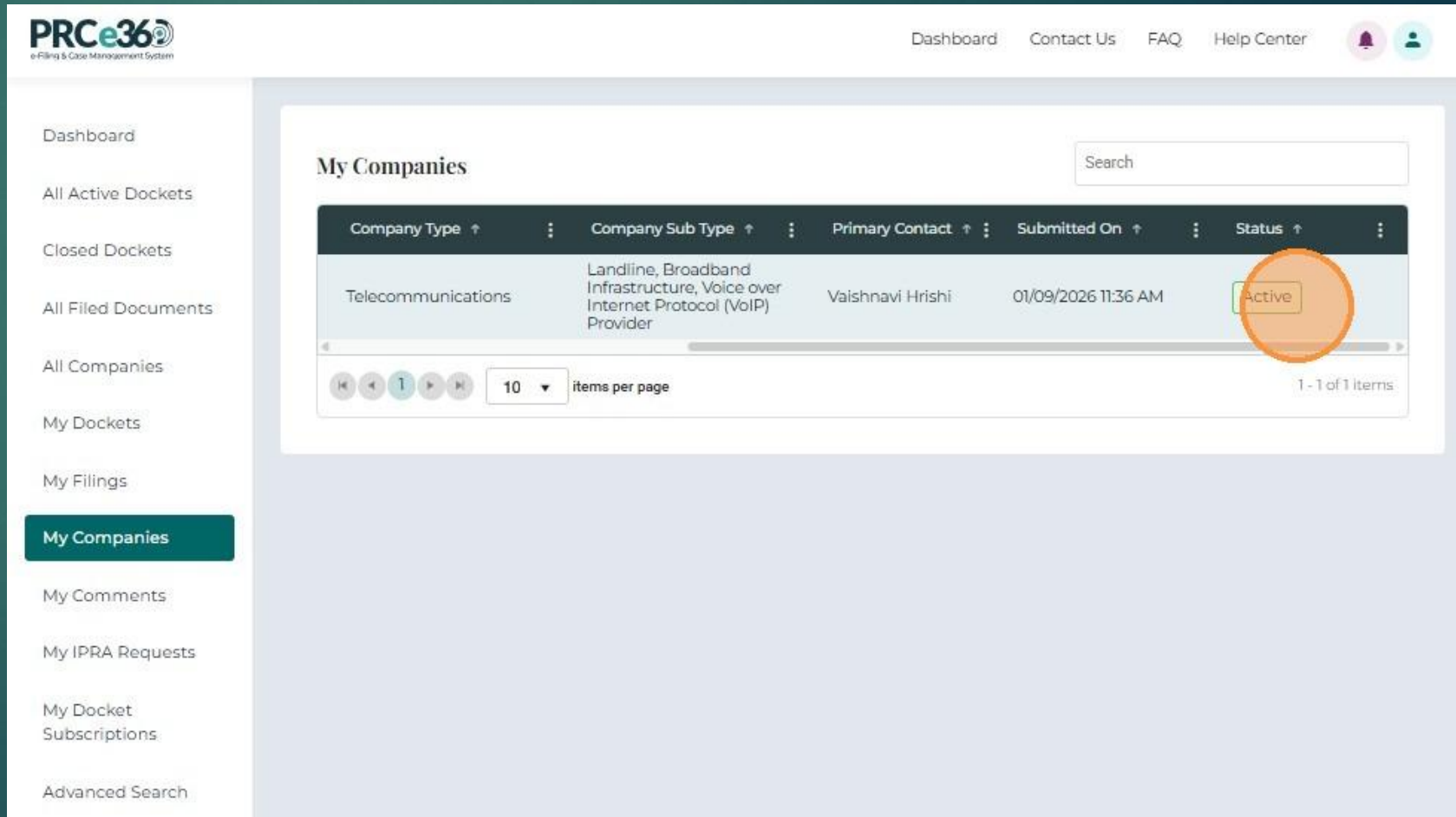
1 - 1 of 1 items

+

Register New Company Approval Process

► If Approved:

- The filer receives an automated approval email.
- The newly registered company appears in the **My Companies** section of the dashboard.
- Clicking the company name or confirmation ID opens the **Company 360** screen showing **Active** status.



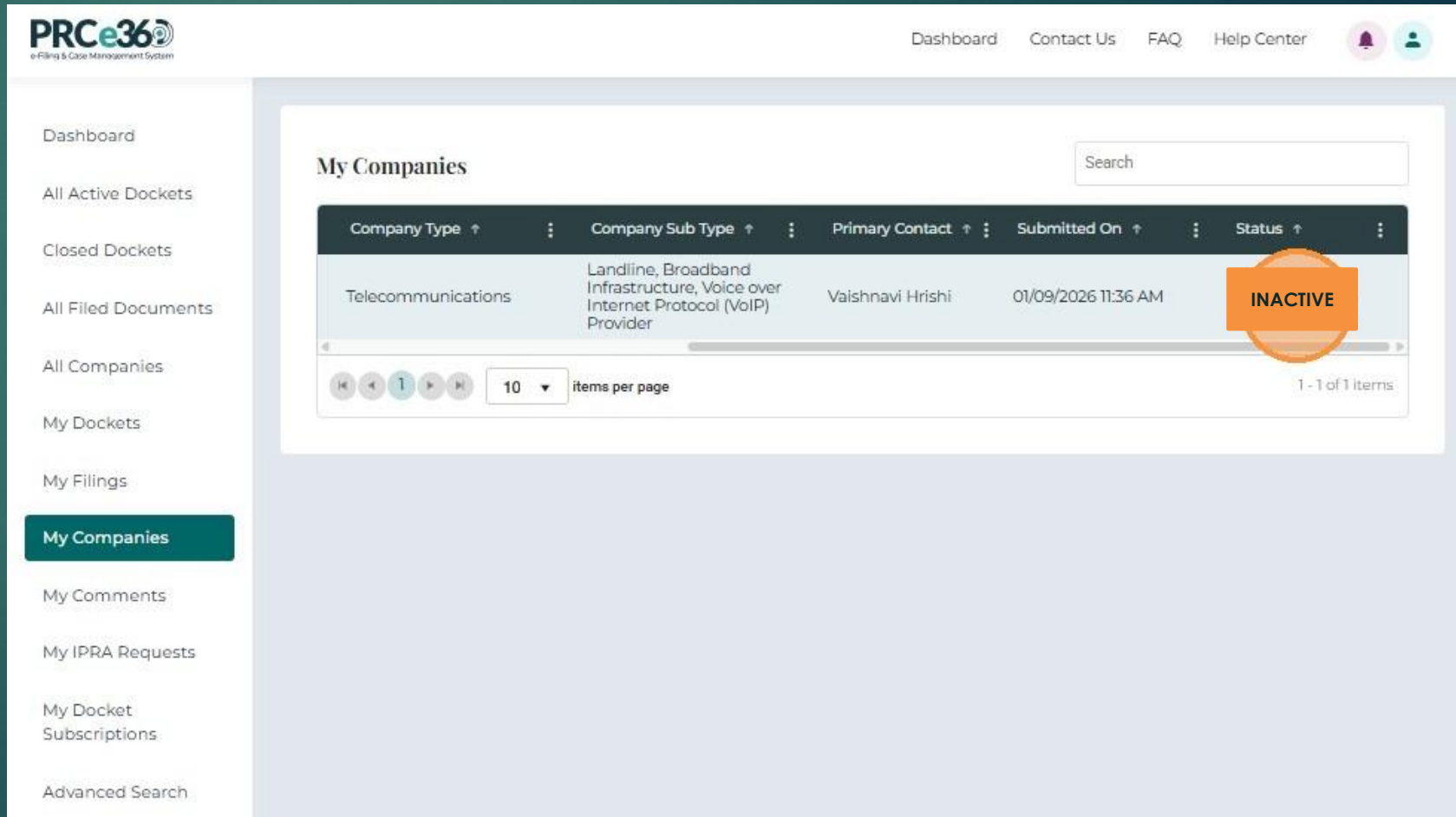
The screenshot displays the PRCe360 e-Filing & Case Management System dashboard. The left sidebar contains navigation links: Dashboard, All Active Dockets, Closed Dockets, All Filed Documents, All Companies, My Dockets, My Filings, **My Companies** (highlighted), My Comments, My IPRA Requests, My Docket Subscriptions, and Advanced Search. The main content area is titled 'My Companies' and includes a search bar. Below the search bar is a table with the following columns: Company Type, Company Sub Type, Primary Contact, Submitted On, and Status. The table contains one entry: Telecommunications, Landline, Broadband Infrastructure, Voice over Internet Protocol (VoIP) Provider, Vaishnavi Hrishi, 01/09/2026 11:36 AM, and Active. The 'Active' status is highlighted with an orange circle. The table also features pagination controls showing 10 items per page and 1 - 1 of 1 items.

Company Type	Company Sub Type	Primary Contact	Submitted On	Status
Telecommunications	Landline, Broadband Infrastructure, Voice over Internet Protocol (VoIP) Provider	Vaishnavi Hrishi	01/09/2026 11:36 AM	Active

Register New Company Approval Process

► If Rejected:

- The filer receives an automated email with the rejection reason.
- The company appears in the dashboard with **Inactive** status.

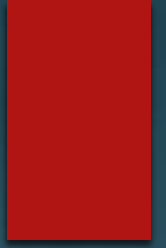


The screenshot displays the PRCe360 e-Filing & Case Management System interface. The top navigation bar includes links for Dashboard, Contact Us, FAQ, and Help Center, along with user profile and notification icons. A left sidebar lists various dashboard sections: Dashboard, All Active Dockets, Closed Dockets, All Filed Documents, All Companies, My Dockets, My Filings, My Companies (highlighted), My Comments, My IPRA Requests, My Docket Subscriptions, and Advanced Search. The main content area is titled 'My Companies' and features a search bar. Below the search bar is a table with the following columns: Company Type, Company Sub Type, Primary Contact, Submitted On, and Status. A single entry is shown with the status 'INACTIVE' highlighted in an orange box. The table entry details are: Company Type: Telecommunications, Company Sub Type: Landline, Broadband Infrastructure, Voice over Internet Protocol (VoIP) Provider, Primary Contact: Vaishnavi Hrishi, Submitted On: 01/09/2026 11:36 AM. At the bottom of the table, there is a pagination control showing '10 items per page' and '1 - 1 of 1 items'.

Company Type	Company Sub Type	Primary Contact	Submitted On	Status
Telecommunications	Landline, Broadband Infrastructure, Voice over Internet Protocol (VoIP) Provider	Vaishnavi Hrishi	01/09/2026 11:36 AM	INACTIVE



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Requesting Company Access

REQUESTING COMPANY ACCESS



Requesting Company Access

The **Company Management Access Request** feature allows a **Tier 2 user** to obtain management rights for a company profile within the Docket Management System (CMS).

This may apply to:

- ▶ A newly registered company, or
- ▶ An existing company already active in the PRC database.

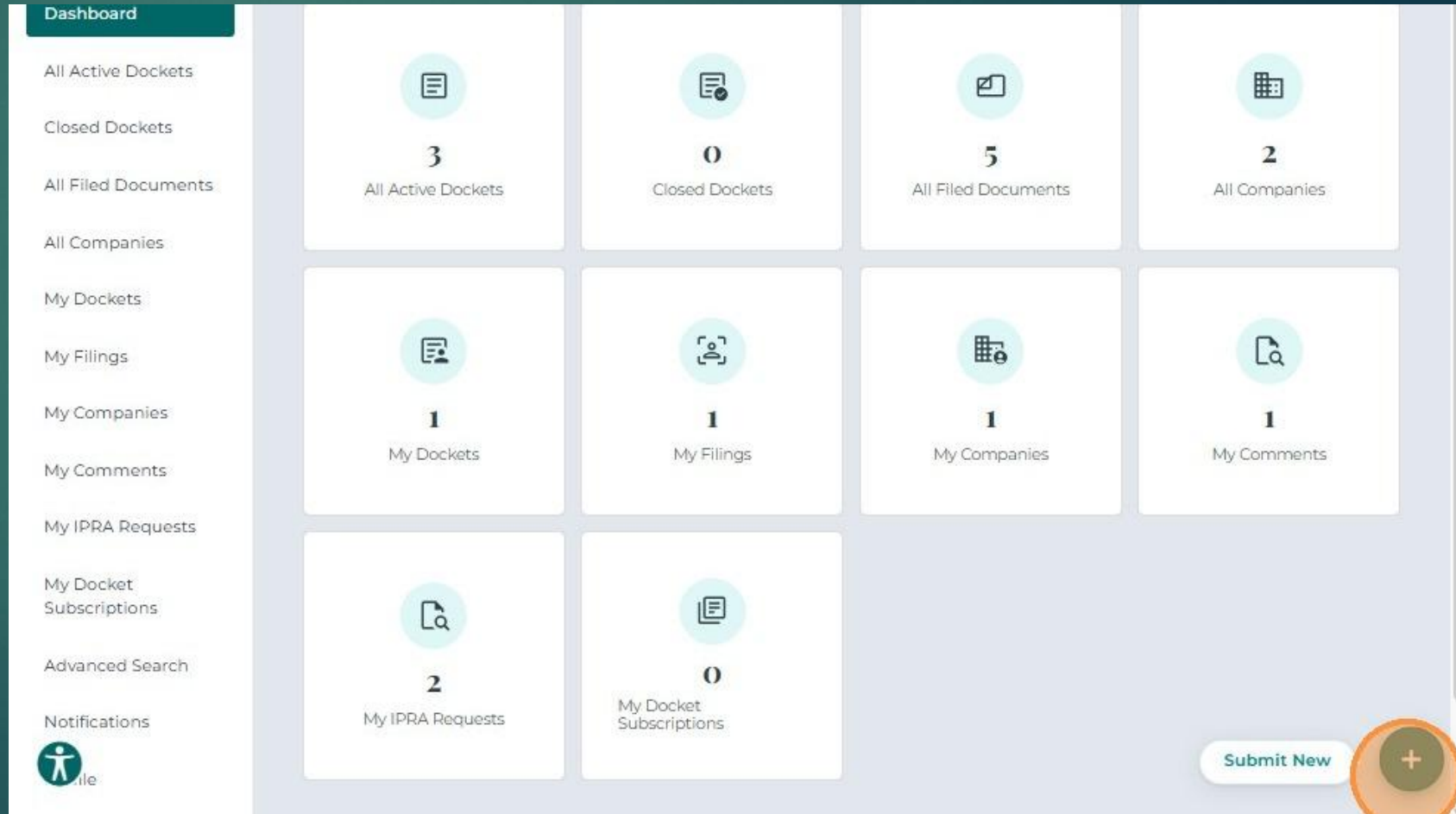


e-Filing & Case
Management
System

Company Management Access Request Form

► After signing in:

- From the **Dashboard**, click **+ Submit New** at the bottom-right corner of the screen.

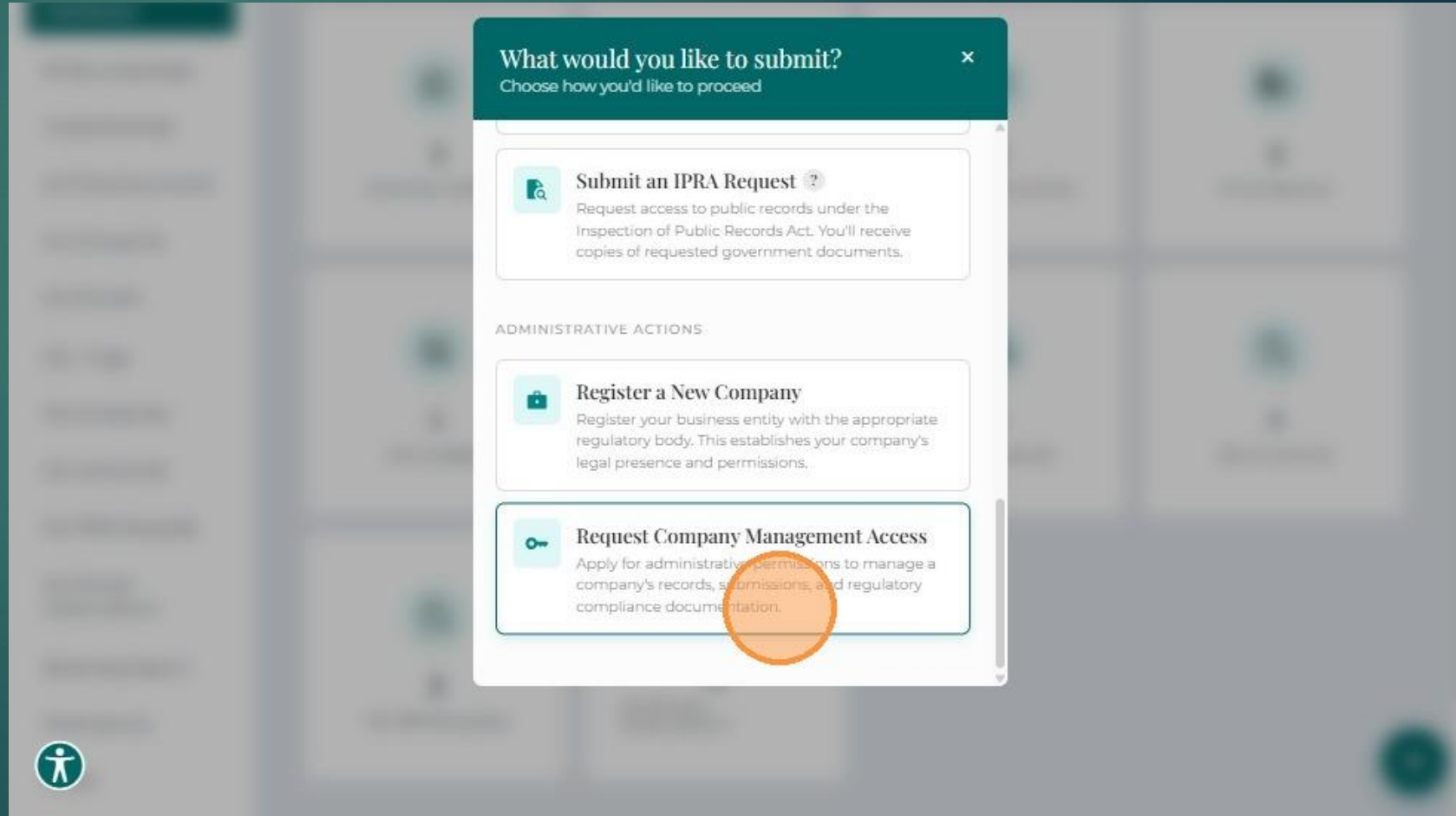


The screenshot displays the user dashboard after logging in. On the left is a vertical sidebar menu with the following items: All Active Dockets, Closed Dockets, All Filed Documents, All Companies, My Dockets, My Filings, My Companies, My Comments, My IPRA Requests, My Docket Subscriptions, Advanced Search, and Notifications. At the bottom of the sidebar is a user profile icon labeled 'file'. The main content area features a grid of eight summary cards, each with an icon, a count, and a label: 'All Active Dockets' (3), 'Closed Dockets' (0), 'All Filed Documents' (5), 'All Companies' (2), 'My Dockets' (1), 'My Filings' (1), 'My Companies' (1), and 'My Comments' (1). Below these are two more cards: 'My IPRA Requests' (2) and 'My Docket Subscriptions' (0). In the bottom right corner, there is a 'Submit New' button and a large orange circular button with a white plus sign.


Category	Count
All Active Dockets	3
Closed Dockets	0
All Filed Documents	5
All Companies	2
My Dockets	1
My Filings	1
My Companies	1
My Comments	1
My IPRA Requests	2
My Docket Subscriptions	0

Company Management Access Request Form


- ▶ In the pop-up menu, select **Company Management Access Request**.




What would you like to submit?
Choose how you'd like to proceed

 **Submit an IPRA Request** ?
Request access to public records under the Inspection of Public Records Act. You'll receive copies of requested government documents.

ADMINISTRATIVE ACTIONS:

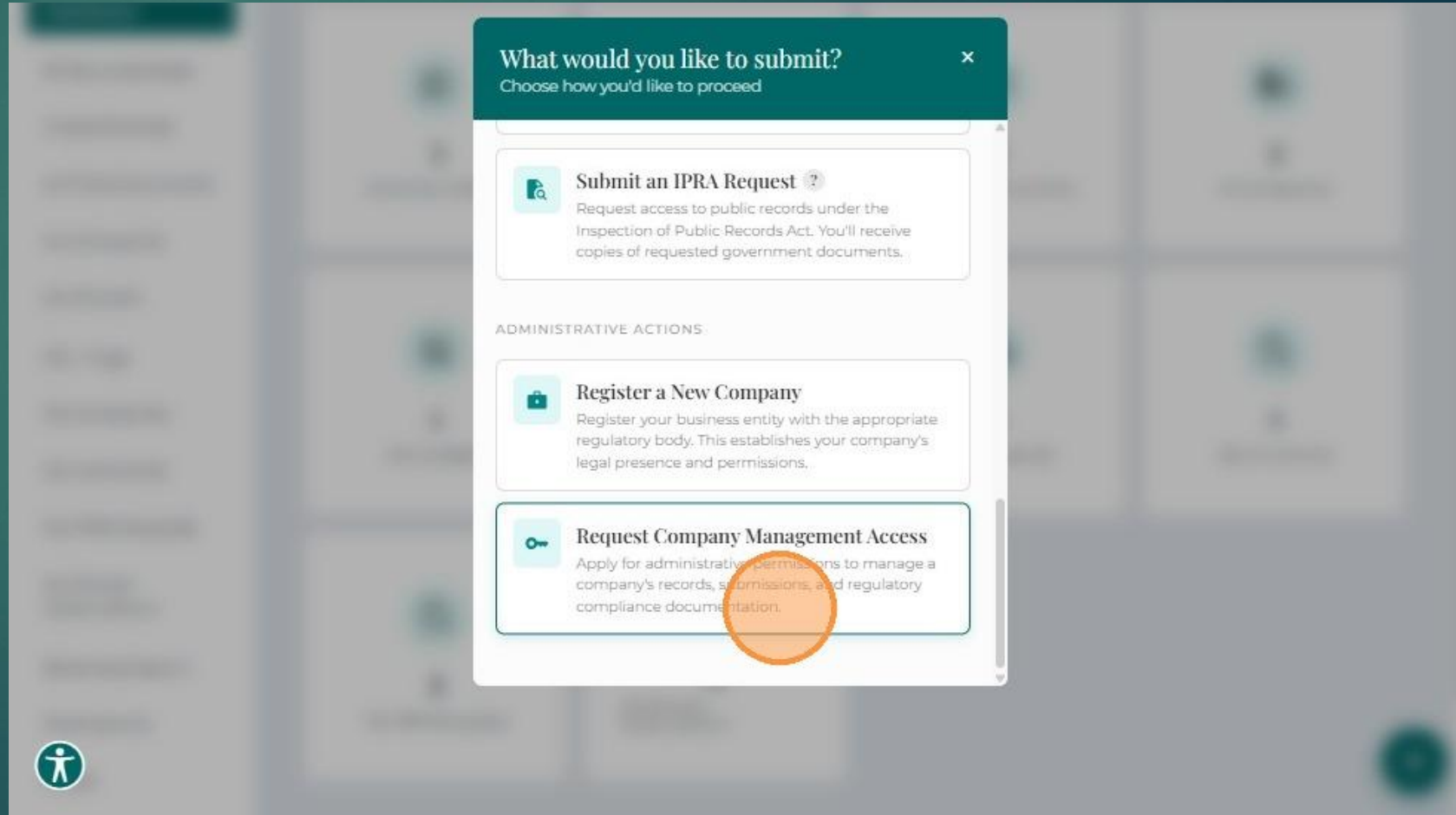
 **Register a New Company**
Register your business entity with the appropriate regulatory body. This establishes your company's legal presence and permissions.

 **Request Company Management Access**
Apply for administrative permissions to manage a company's records, submissions, and regulatory compliance documentation.


Company Management Access Request Form

In the pop-up menu, select **Company Management Access Request**.


- ▶ This opens the **Company Management Access Request** screen, where the user can specify the company and upload the required authorization documents.




What would you like to submit?
Choose how you'd like to proceed

 **Submit an IPRA Request** ?
Request access to public records under the Inspection of Public Records Act. You'll receive copies of requested government documents.

ADMINISTRATIVE ACTIONS:

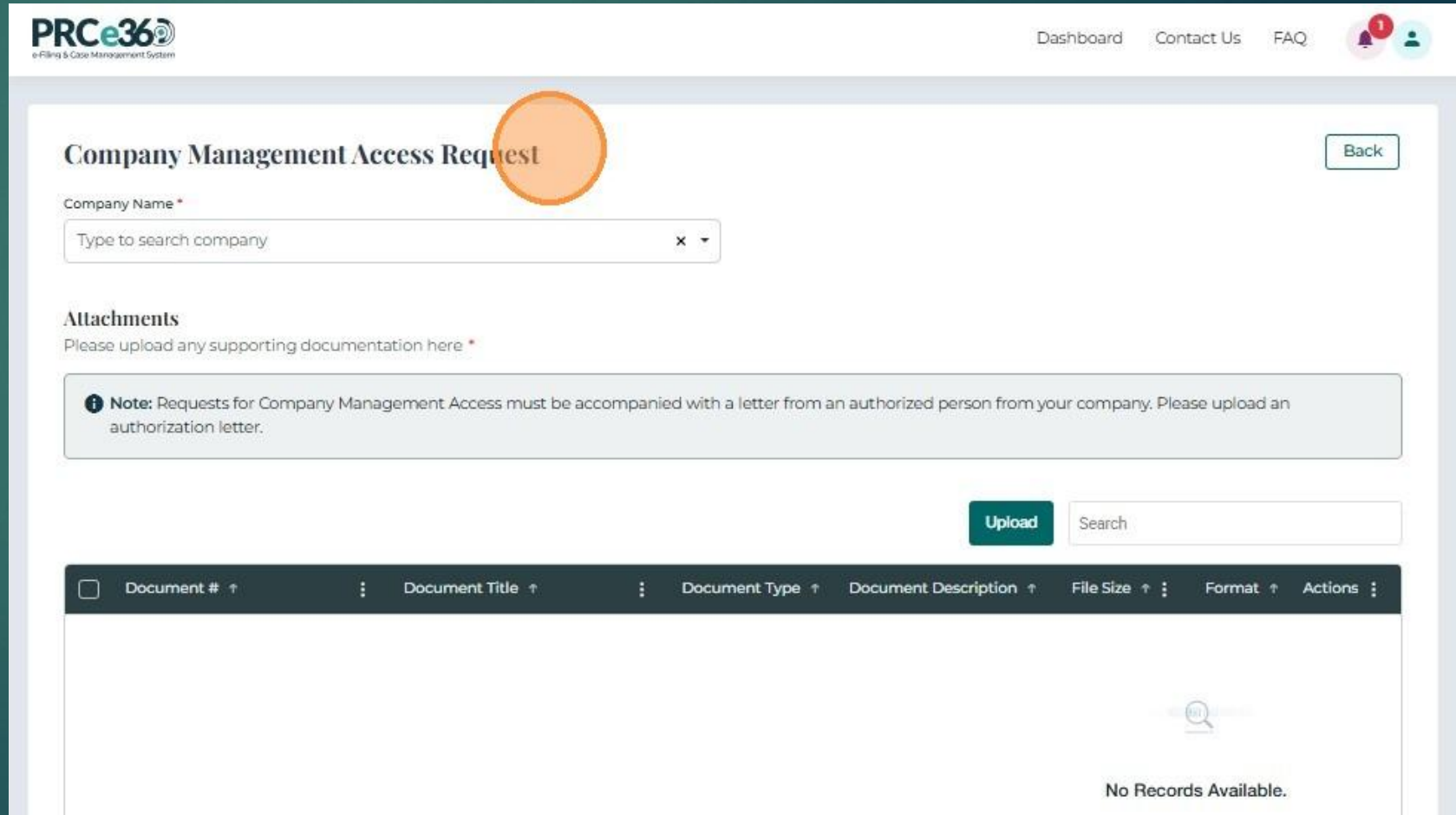
 **Register a New Company**
Register your business entity with the appropriate regulatory body. This establishes your company's legal presence and permissions.

 **Request Company Management Access**
Apply for administrative permissions to manage a company's records, submissions, and regulatory compliance documentation.

Company Management Access Request Form

Company Management Access Request screen

- ▶ Where the user can specify the company and upload the required authorization documents.



The screenshot shows the 'Company Management Access Request' form in the PRCe360 e-Filing & Case Management System. The form includes a search bar for the company name, an upload section for attachments, and a table for document records. A red circle highlights the 'Company Name' field.

PRCe360
e-Filing & Case Management System

Dashboard Contact Us FAQ

Company Management Access Request

Company Name *

Type to search company x

Attachments

Please upload any supporting documentation here *

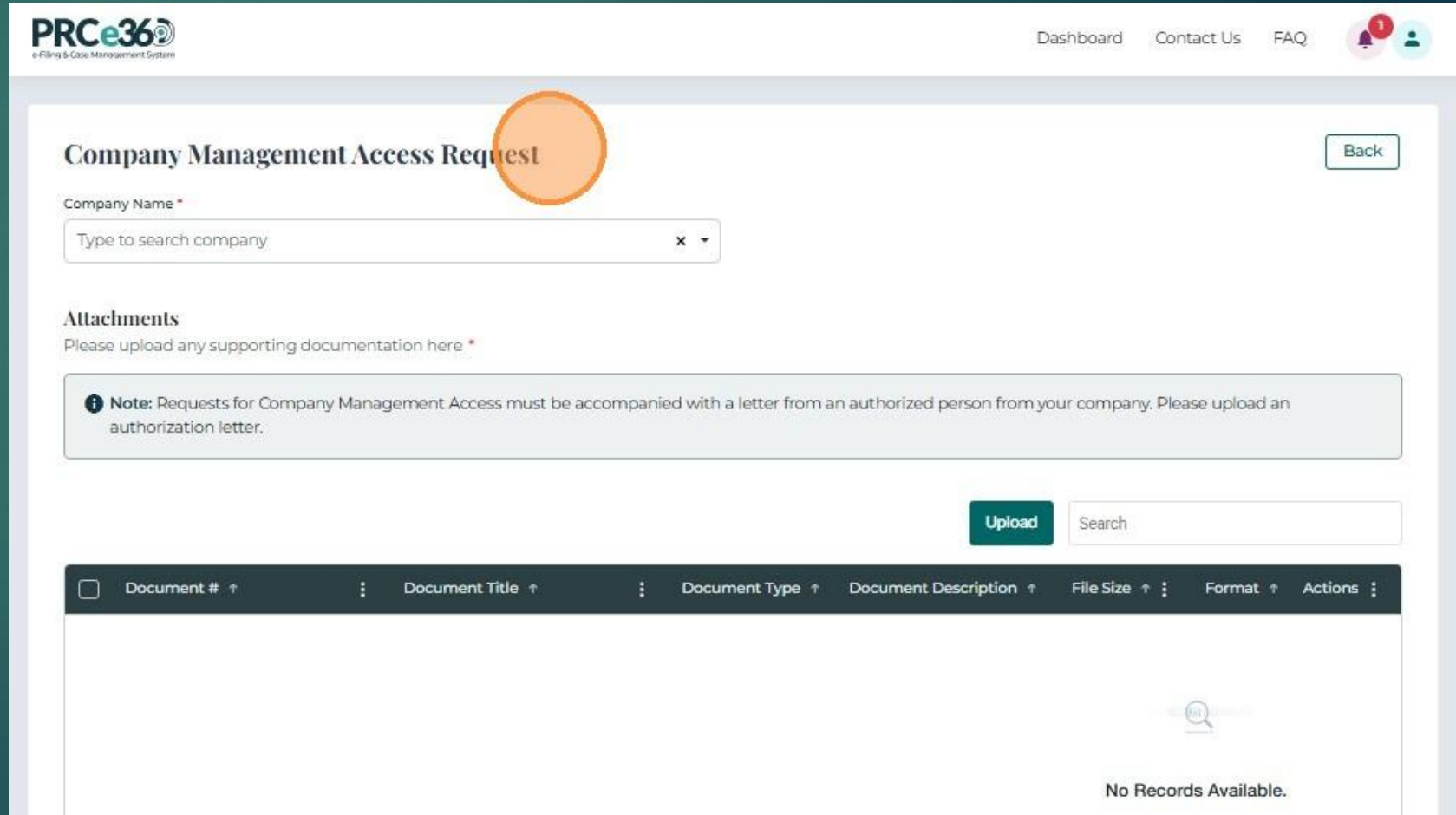
Note: Requests for Company Management Access must be accompanied with a letter from an authorized person from your company. Please upload an authorization letter.

Upload Search

Document # ↑	Document Title ↑	Document Type ↑	Document Description ↑	File Size ↑	Format ↑	Actions
No Records Available.						

Company Management Access Request Form

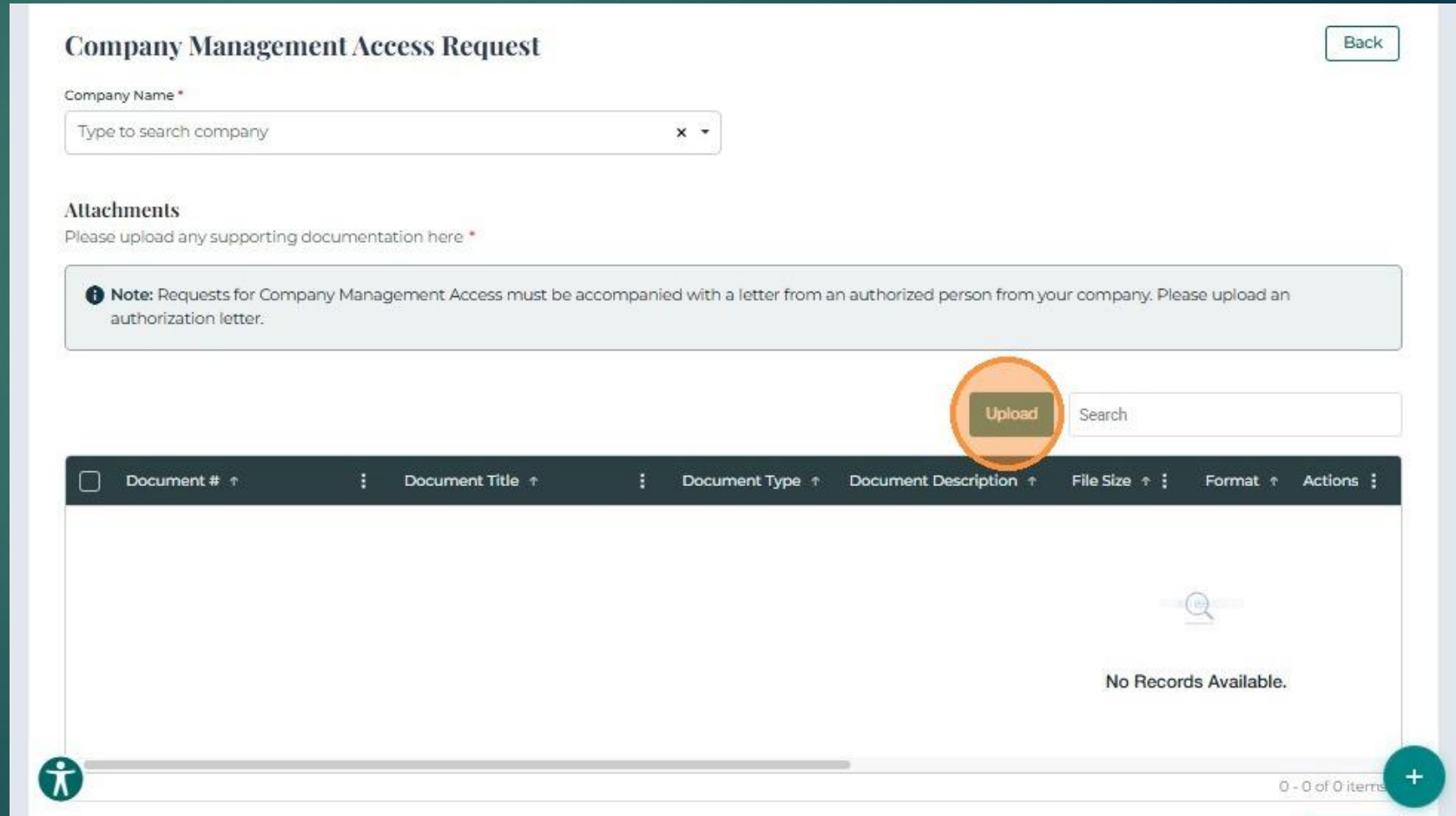
- ▶ Enter company details for which management access is requested.
- ▶ **Company Name*** – Search-enabled dropdown to locate and select the company record.



The screenshot displays the PRCe360 e-Filing & Case Management System interface. At the top, there is a navigation bar with links for Dashboard, Contact Us, and FAQ, along with user profile icons. The main heading is "Company Management Access Request", with a "Back" button in the top right corner. Below the heading is a "Company Name*" field with a search-enabled dropdown menu. The "Attachments" section prompts the user to upload supporting documentation, accompanied by a note: "Requests for Company Management Access must be accompanied with a letter from an authorized person from your company. Please upload an authorization letter." There is an "Upload" button and a search bar. At the bottom, a table header is visible with columns: Document #, Document Title, Document Type, Document Description, File Size, Format, and Actions. The table currently shows "No Records Available."

Company Management Access Request Form

- ▶ Upload the necessary confirmation or authorization documents to verify your right to manage the company.
- ▶ Click **Upload** to open the document upload window



The screenshot shows the 'Company Management Access Request' form. At the top right is a 'Back' button. Below the title is a 'Company Name' field with a search icon and a dropdown arrow. The 'Attachments' section includes a note: 'Requests for Company Management Access must be accompanied with a letter from an authorized person from your company. Please upload an authorization letter.' An 'Upload' button is highlighted with an orange circle. Below this is a table header with columns: Document #, Document Title, Document Type, Document Description, File Size, Format, and Actions. The table body is empty, displaying 'No Records Available.' at the bottom. A search bar is located to the right of the 'Upload' button. At the bottom right, there is a '+0 of 0 items' indicator and a green circular button with a white plus sign.

Company Management Access Request

Back

Company Name *

Type to search company x

Attachments

Please upload any supporting documentation here *

Note: Requests for Company Management Access must be accompanied with a letter from an authorized person from your company. Please upload an authorization letter.

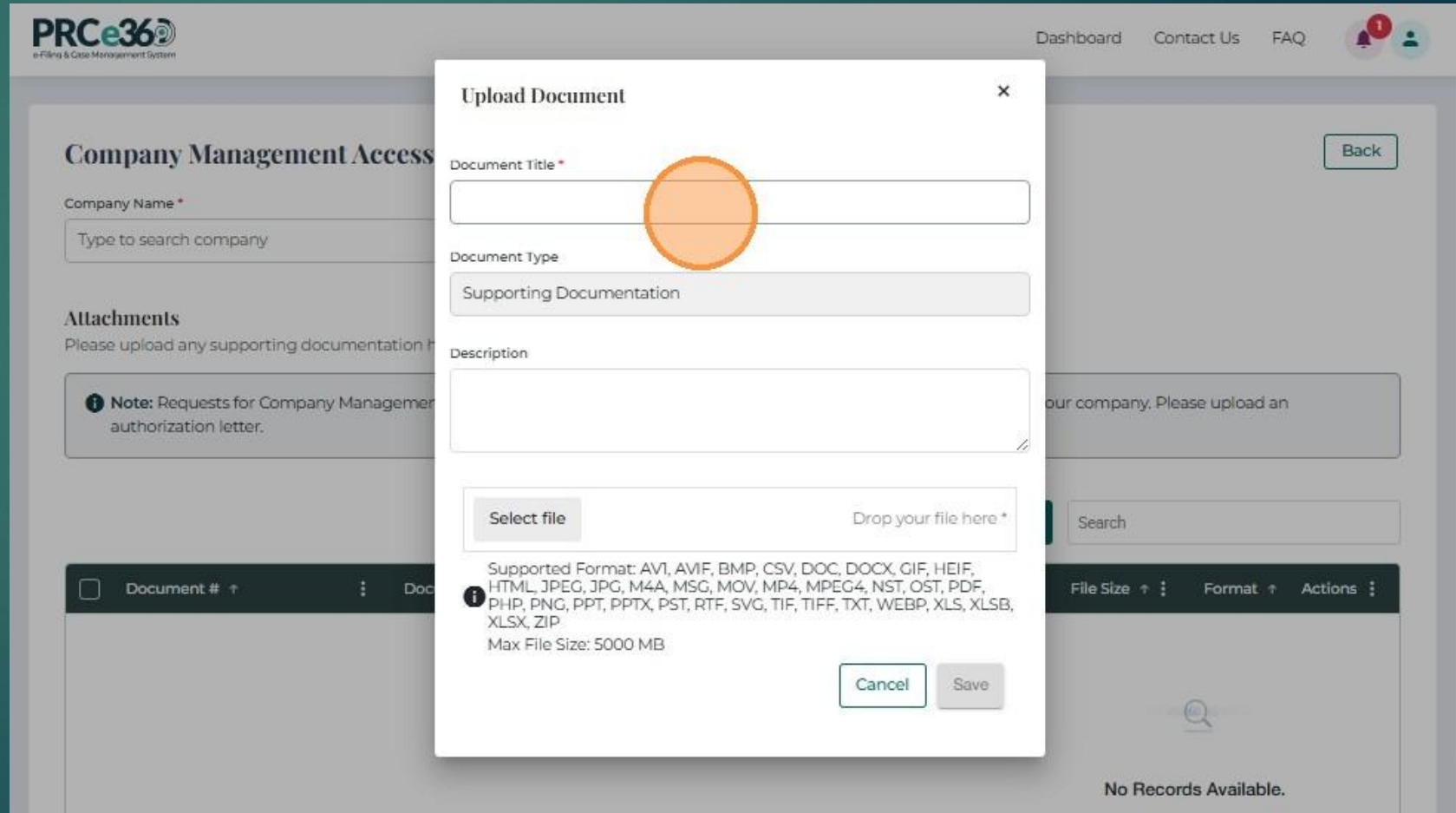
Upload Search

Document #	Document Title	Document Type	Document Description	File Size	Format	Actions
No Records Available.						

0 - 0 of 0 items

Company Management Access Request Form

- ▶ Complete all required fields before saving.
 - ▶ **Document Title*** – Mandatory text field for document name.
 - ▶ **Document Type*** – will be auto filled as Supporting Documentation
 - ▶ **Description** – Optional notes or context.
 - ▶ **Select File*** – Browse or drag-and-drop to attach file.
 - ▶ **Save** – Uploads and adds document to grid.
 - ▶ **Cancel** – Exits without saving.



The screenshot displays the PRCe360 eFiling & Case Management System interface. A modal window titled "Upload Document" is open, featuring the following fields and options:

- Document Title ***: A text input field with an orange circle icon.
- Document Type**: A dropdown menu currently set to "Supporting Documentation".
- Description**: A text area for optional notes or context.
- Select file**: A button to browse for a file.
- Drop your file here ***: A designated area for dragging and dropping a file.
- Supported Format**: A list of supported file formats including AVI, AVIF, BMP, CSV, DOC, DOCX, GIF, HEIF, HTML, JPEG, JPG, M4A, MSG, MOV, MP4, MPEG4, NST, OST, PDF, PHP, PNG, PPT, PPTX, PST, RTF, SVG, TIF, TIFF, TXT, WEBP, XLS, XLSB, XLSX, and ZIP.
- Max File Size**: 5000 MB.
- Cancel** and **Save** buttons at the bottom right.

The background shows the "Company Management Access" form with fields for "Company Name" and "Attachments". A note states: "Note: Requests for Company Management authorization letter." The bottom of the screen shows a table header with columns for "Document #", "File Size", "Format", and "Actions", and a message "No Records Available."

Company Management Access Request Form

- ▶ Complete all required fields before saving.
- ▶ Uploaded documents will appear in the document view

Company Management Access Request

Back

Company Name *

Type to search company x

Attachments

Please upload any supporting documentation here *

Note: Requests for Company Management Access must be accompanied with a letter from an authorized person from your company. Please upload an authorization letter.

Upload

Search

<input type="checkbox"/>	Document # ↑	Document Title ↑	Document Type ↑	Document Description ↑	File Size ↑	Format ↑	Actions ↑
<input type="checkbox"/>	DOC 000000016-26	doc	Supporting Document		46 KB	.pdf	

25 items per page

1 - 1 of 1 items

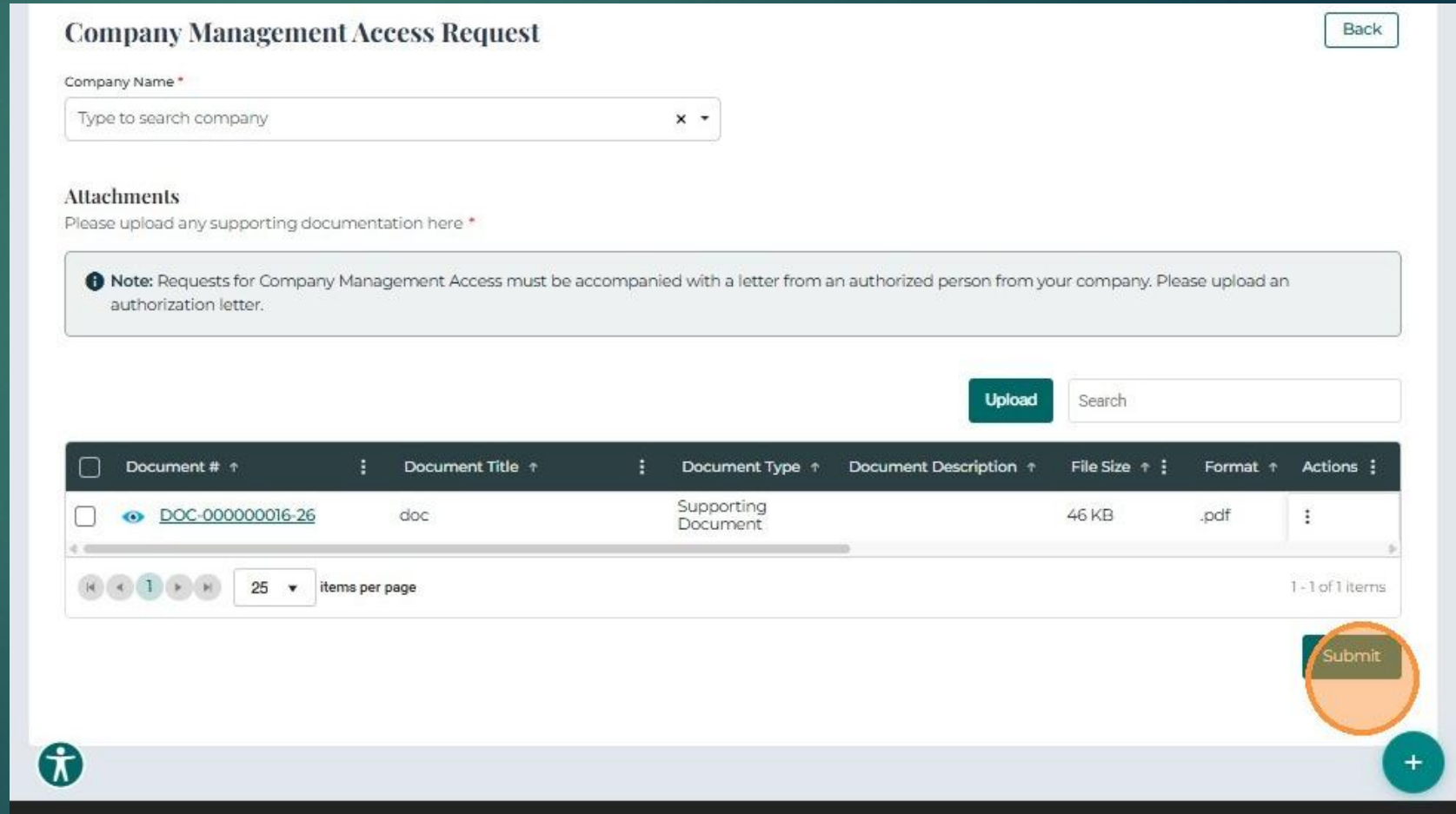
Submit

+

Company Management Access Request Form

Submit the Request

- ▶ After uploading the required documents:
 - ▶ Review all entered information.
 - ▶ Click **Submit** to send the management access request.
 - ▶ A confirmation message appears once the submission is successful.



The screenshot displays the 'Company Management Access Request' form. At the top right is a 'Back' button. Below the title is a 'Company Name' field with a search icon and a dropdown arrow. The 'Attachments' section includes a note: 'Requests for Company Management Access must be accompanied with a letter from an authorized person from your company. Please upload an authorization letter.' Below this is an 'Upload' button and a search bar. A table lists the uploaded documents with columns for checkboxes, document numbers, titles, types, descriptions, file sizes, formats, and actions. One document is listed: 'DOC-000000016-26', 'doc', 'Supporting Document', '46 KB', '.pdf'. At the bottom right is a large orange 'Submit' button. A user icon and a plus sign are at the bottom left and right respectively.

Company Management Access Request

Back

Company Name *

Type to search company x

Attachments

Please upload any supporting documentation here *

Note: Requests for Company Management Access must be accompanied with a letter from an authorized person from your company. Please upload an authorization letter.

Upload Search

<input type="checkbox"/>	Document # ↑	Document Title ↑	Document Type ↑	Document Description ↑	File Size ↑	Format ↑	Actions ↑
<input type="checkbox"/>	DOC-000000016-26	doc	Supporting Document		46 KB	.pdf	

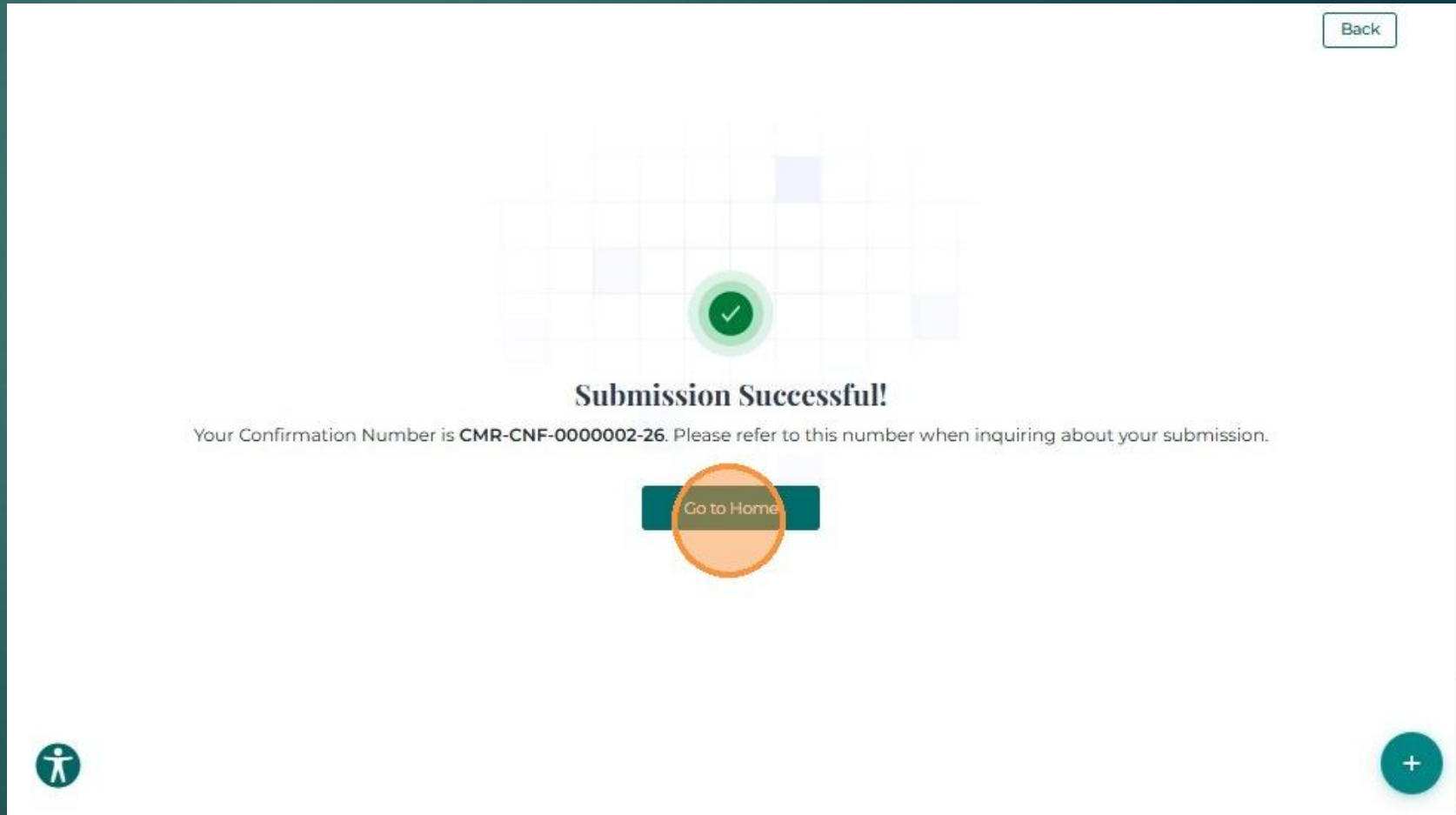
25 items per page 1 - 1 of 1 items

Submit


Company Management Access Request Form

Submit the Request

- Save Confirmation Number for reference when inquiring about your submission





Back



Submission Successful!

Your Confirmation Number is **CMR-CNF-0000002-26**. Please refer to this number when inquiring about your submission.

[Go to Home](#)

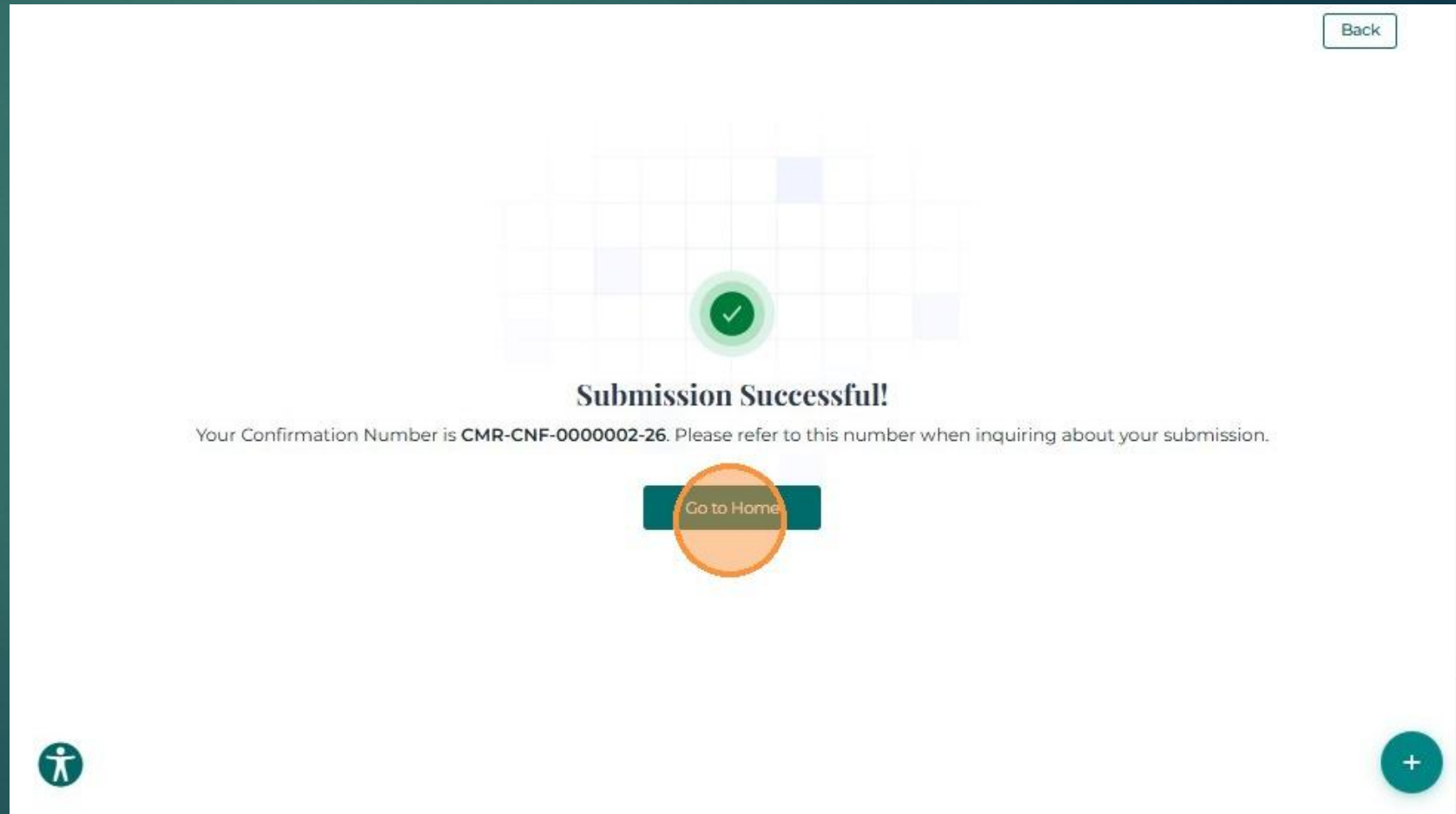
 

Access Approval Process

After submission, the request is reviewed by internal PRC staff.

► **If Approved:**

- An automated approval email is sent to the filer.
- The company appears in the **My Companies** section of the dashboard.
- Selecting the company name or confirmation ID opens the **Company 360** page showing **Active** status.



Access Approval Process

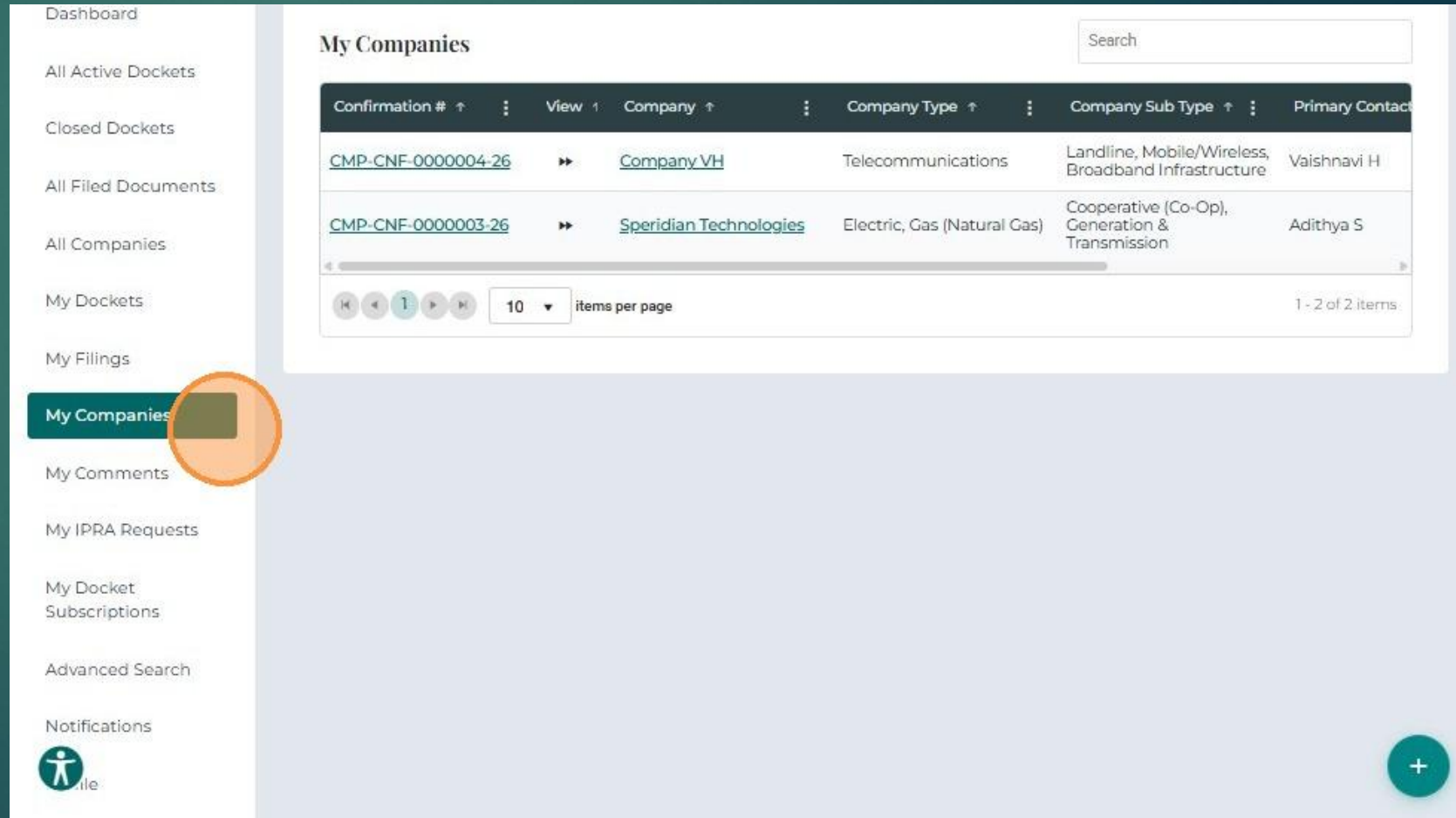
After submission, the request is reviewed by internal PRC staff

► If Approved:

- An automated approval email is sent to the filer.
- The company appears in the **My Companies** section of the dashboard.
- Selecting the company name or confirmation ID opens the **Company 360** page showing **Active** status.

► If Rejected:

- A rejection email is automatically sent with the stated reason.
- The company record appears with **Inactive** status.



Dashboard

All Active Dockets

Closed Dockets

All Filed Documents

All Companies

My Dockets

My Filings

My Companies

My Comments

My IPRA Requests

My Docket Subscriptions

Advanced Search

Notifications

My Companies

Search

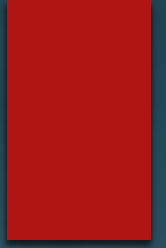
Confirmation # ↑	View ↑	Company ↑	Company Type ↑	Company Sub Type ↑	Primary Contact
CMP-CNF-0000004-26	»	Company VH	Telecommunications	Landline, Mobile/Wireless, Broadband Infrastructure	Vaishnavi H
CMP-CNF-0000003-26	»	Speridian Technologies	Electric, Gas (Natural Gas)	Cooperative (Co-Op), Generation & Transmission	Adithya S

10 items per page

1 - 2 of 2 items



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Troubleshooting & Additional Resources

ADDITIONAL RESOURCES



Troubleshooting

- ▶ [Troubleshooting guide](#)

PRCe360 User Guides

- ▶ [PRCe360 Public Portal User Guide](#)



Contact for Additional Support

- ▶ **Email:** portal-support@prc.nm.gov
- ▶ **Phone:** (505) 827-6940
- ▶ **Hours:** Monday - Friday, 8:00 AM - 5:00 PM Mountain Time
- ▶ **When contacting support, please provide:**
 - ▶ Your name and email address
 - ▶ Description of the issue
 - ▶ Confirmation number (if applicable)
 - ▶ Screenshots (if possible)
 - ▶ Browser and operating system information





e-Filing & Case
Management
System

Questions?

EMAIL: PORTAL-SUPPORT@PRC.NM.GOV