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| 5.1 ESTIMATED COST- RESPONSE FORM -ELECTRONIC FILING & DOCKET MANAGEMENT SYSTEM | | |
| Please complete the Cost Response Form below: New Mexico requires that IT Professional Service agreements be priced using deliverables with fixed, maximum prices and clear due dates. | | |
| a. | SOFTWARE LICENSES | Fixed Fee ($) |
|  | What is the TOTAL, all-inclusive license cost of the proposed solution (s) (with any software tools needed to build the proposed system) to serve an estimated minimum of 1,000 concurrent users? Please list by product name and functionality. |  |
| b. | PROFESSIONAL SERVICES |  |
|  | What is the TOTAL, all-inclusive software installation and implementation cost for the proposed solution? |  |
| c. | TRAINING |  |
|  | What is the TOTAL, all-inclusive end-user training cost for the proposed solution (with any software tools needed) based on an estimate of five sessions and 26 end users per session? |  |
| d. | ON-GOING SUPPORT |  |
|  | What is the annual cost for software maintenance, including all version upgrades, for the software being proposed? |  |
| e. | TOTAL COSTS |  |
|  | Cost - Year 1 (add line items a + b + c + d) |  |
|  | Cost - Year 2 and 3 (include costs for both 2nd and 3rd year) |  |
|  | Cost - Year 4 and Beyond Annual Cost (list only annual cost) |  |

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| 5.1 ESTIMATED COST- RESPONSE FORM- CASE LOAD & LITIGATION MANAGEMENT & TRACKING SYSTEM | | |
| Please complete the Cost Response Form below: New Mexico requires that IT Professional Service agreements be priced using deliverables with fixed, maximum prices and clear due dates. | | |
| a. | SOFTWARE LICENSES | Fixed Fee ($) |
|  | What is the TOTAL, all-inclusive license cost of the proposed solution (s) (with any software tools needed to build the proposed system) to serve an estimated minimum of 1,000 concurrent users? Please list by product name and functionality. |  |
| b. | PROFESSIONAL SERVICES |  |
|  | What is the TOTAL, all-inclusive software installation and implementation cost for the proposed solution? |  |
| c. | TRAINING |  |
|  | What is the TOTAL, all-inclusive end-user training cost for the proposed solution (with any software tools needed) based on an estimate of five sessions and 26 end users per session? |  |
| d. | ON-GOING SUPPORT |  |
|  | What is the annual cost for software maintenance, including all version upgrades, for the software being proposed? |  |
| e. | TOTAL COSTS |  |
|  | Cost - Year 1 (add line items a + b + c + d) |  |
|  | Cost - Year 2 and 3 (include costs for both 2nd and 3rd year) |  |
|  | Cost - Year 4 and Beyond Annual Cost (list only annual cost) |  |

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| 5.1 ESTIMATED COST- RESPONSE FORM- DOCUMENT REVIEW & MANAGEMENT SOFTWARE | | |
| Please complete the Cost Response Form below: New Mexico requires that IT Professional Service agreements be priced using deliverables with fixed, maximum prices and clear due dates. | | |
| a. | SOFTWARE LICENSES | Fixed Fee ($) |
|  | What is the TOTAL, all-inclusive license cost of the proposed solution (s) (with any software tools needed to build the proposed system) to serve an estimated minimum of 1,000 concurrent users? Please list by product name and functionality. |  |
| b. | PROFESSIONAL SERVICES |  |
|  | What is the TOTAL, all-inclusive software installation and implementation cost for the proposed solution? |  |
| c. | TRAINING |  |
|  | What is the TOTAL, all-inclusive end-user training cost for the proposed solution (with any software tools needed) based on an estimate of five sessions and 26 end users per session? |  |
| d. | ON-GOING SUPPORT |  |
|  | What is the annual cost for software maintenance, including all version upgrades, for the software being proposed? |  |
| e. | TOTAL COSTS |  |
|  | Cost - Year 1 (add line items a + b + c + d) |  |
|  | Cost - Year 2 and 3 (include costs for both 2nd and 3rd year) |  |
|  | Cost - Year 4 and Beyond Annual Cost (list only annual cost) |  |