## Instructions for Protesting a Water Company Rate Increase

## NMPRC Rule 17.12.770 NMAC

NMPRC Rule 17.12.770 NMAC implements a state law passed in 2005 that allows a small water company to propose rate increases of no more than 50% to its customers. For a utility with one thousand five hundred (1,500) or fewer service connections in any operating district or division, averaged over the previous three (3) consecutive years, a protest must be signed by ten (10) percent, or more, of the utility's ratepayers, or twenty-five (25) ratepayers, whichever is more, receiving service from the utility at the time the change in rate or rates is filed. For a utility with more than one thousand five hundred (1,500) but less than five thousand (5,000) service connections in any operating district or division, averaged over the previous three (3) consecutive years, a protest must be signed by ten (10) percent or more of the ratepayers receiving service from the utility at the time the change in rate or rates is filed. If sufficient protest(s) to the Commission are received, the Commission will review the rate increase in a formal rate case. If less than the required number of the customers protest, the rate increase will go into effect without a formal rate case.

To file a protest you must be a customer of the water company. The protest must be received by the Commission within twenty (20) days from the date the rates are filed with the Commission. The date the rates are filed will be stated on the notice to customers that you have received from the utility or through a special notice.

To protest, fill out the enclosed protest form completely. You can leave the case number blank and you do not need to fill out the attorney information if you do not have an attorney.

You must deliver a copy of the protest to the water company either in person or by mail. Then you should send ten (10) copies of the rate protest form and certificate of service to:

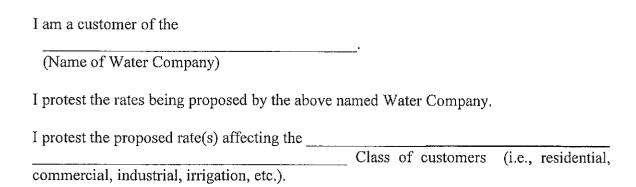
New Mexico Public Regulation Commission P.O. Box 1269 Santa Fe, New Mexico 87504-1269

For more information, call the Commission at 505-827-6940 or 1-888-427-5772, or contact the water company.

IN THE MATTER OF THE FILING OF NEW RATES BY	)
	) CASE NO
(Name of Water Company)	
РВОТБ	S T

## P R O T E S T TO PROPOSED RATE INCREASE

SUBMITTED BY:			
Name of Protestor:			
Address:			
City:			
Home Phone:(Attach the name, mailing address, and	Work Phone: _d telephone number o	f each protes	tant.)
ATTORNEY INFORMATION:			
Attorney's Name:			
Attorney's Address:			
Attorney's City:			
Attorney's Phone:(Attach the name, mailing address, and	I telephone number o	f attorney of	each protestant.)



## CERTIFICATE OF SERVICE

IN THE MATTER OF THE FILI OF NEW RATES BY	NG	)	
	<del> </del>	) ) CASE NO	•
I hereby certify that a true a, 20			
following Water Company:	,	, , , , , , , , , , , , , , , , , , ,	- pp,
COMPANY			
ADDRESS			
CITY	STATE	ZIP	
(Signature	e of Protestor)		

Dated this \_\_\_\_\_\_, 20\_\_\_\_.