

Exhibit A: Formal Statement Requesting a Community-Accessible Town Hall Meeting
Reference PRC Docket No.25-00054-UT

COMES NOW Roy McClellan, resident of the Melody Ranch Subdivision, and respectfully submits the following statement for inclusion in the record of this proceeding:

I hereby request that Melody Ranch Water Company (MRWC) be directed—or strongly encouraged—to hold a public Town Hall meeting at reasonable and accessible days and times so that all residents of the Melody Ranch Subdivision may attend. Such a meeting should not be limited to a narrow subset of residents who happen to be available during irregular or inconvenient hours, but instead should be scheduled to maximize community participation, including evenings or weekends.

Over the past several months, there has been a consistent appearance that Melody Ranch Water Company has avoided publicly speaking to, meeting with, or directly facing the residents of the subdivision. This pattern has contributed to significant community frustration, confusion, and mistrust. A properly noticed and accessible Town Hall meeting would serve as an important corrective measure and would demonstrate a willingness by MRWC to engage transparently with the community it serves.

A community-wide Town Hall would provide several material benefits relevant to this proceeding:

It would allow MRWC to hear directly from the full customer base, including those who have not been able to attend prior limited-access meetings.

It would provide residents with a structured, rational forum to express concerns, ask questions, and seek clarification regarding service quality, billing practices, outages, and operational issues.

It would allow MRWC to better understand why some residents may be struggling or choosing not to pay their bills, and to address those concerns openly and constructively.

It would help both the residents and MRWC work toward mutually beneficial solutions, grounded in communication rather than speculation or unilateral assumptions.

Given the ongoing issues documented in this docket and related filings, a Town Hall meeting accessible to the entire subdivision is both reasonable and necessary to restore trust, improve communication, and ensure that all affected customers have an opportunity to be heard.

Respectfully submitted,

Roy McClellan

Resident, Melody Ranch Subdivision

Complainant / Intervenor (as applicable)

Edgewood, New Mexico