
From: Herrera-Waldroup, Alyssa, PRC
Sent: Monday, September 22, 2025 9:03 AM
To: Sandoval, Melanie A., PRC
Subject: FW: [EXTERNAL] NMPRC Docket No. 25-00054-UT

Good morning, Melanie. Can you please file this email as a public comment in Docket No. 25-00054-UT?

Thank you!

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From: Ray Collins <rtcolli@yahoo.com>
Sent: Sunday, September 21, 2025 1:31 PM
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Subject: [EXTERNAL] NMPRC Docket No. 25-00054-UT

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Hello,

My name is Ray Collins. I have lived in the Melody Ranch subdivision for over 21 years. I am responding to the PRC's September 18th staff status report. While we appreciate the ongoing effort it seems apparent that there is little urgency to correct our situation. The fact this has been allowed to go on for this long is mindboggling, but what is worse is to read the following statement in the report **"In the short term, lower water demand during the winter provides some relief, but the risk of freezing pipes from reduced flow levels remains a concern."** This is more than a concern. if the water isn't on full pressure 24/7 everyone in the neighborhood WILL suffer broken pipes and water damage. Who do we send our plumbing bills to when that happens? The damage will be caused by direct negligence of Melody Ranch Water co and to some degree every office that has allowed this problem to persist. We would like an answer to this question. This email unfortunately missed some of the involved parties that should here this legitimate fear of the community of Melody Ranch. These parties are EMWT (Contact form no direct email found), Governor of NM (Contact form no direct email found) and The Attorney General's office (Contact form no direct email found). Every one of the NM Government offices should be working to find the quickest solution to end our suffering. Just as they would if THEY or their loved ones were having to live in this situation.

I am sure this email will be ignored as so many other communications have before, but I feel I owe it to my family, my friends and my neighbors to once again try to drive home the urgency WE are facing while this problem is being slowly pondered and discussed amongst so many that are not living in this situation and do not have to worry about how they are going to continue to be impacted by lack of action.

Sincerely,
Ray Collins

p.s. please feel free to contact me by replying to this email or calling me at 505-288-2219