
25-00054-UT - Order Setting Prehearing Conference and Related Issues

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 1 attachment (346 KB)

25-00054 - 9-8-25 -PS -Order Setting Prehearing Conference and Related Duties.pdf;

BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION

IN THE MATTER OF MELODY RANCH WATER)	Docket No. 25-00054-UT
COMPANY LLC'S WATER SYSTEM BREADOWN)	
AND DISRUPTION OF SERVICE)	
)	

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BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION

IN THE MATTER OF MELODY RANCH)
WATER COMPANY LLC’S WATER SYSTEM) Docket No. 25-00054-UT
BREAKDOWN AND DISRUPTION OF)
SERVICE)

ORDER SETTING PREHEARING CONFERENCE AND RELATED DUTIES

THIS MATTER comes before Patrick Schaefer, Hearing Examiner for the New Mexico Public Regulation Commission (“Commission”), upon the above-captioned matter involving Melody Ranch Water Company, LL.C., (“Melody Ranch”) and the Commission’s Order Appointing Hearing Examiner and Order to Show Cause (“Order to Show Cause”), issued on August 21, 2025. Being duly informed, the Hearing Examiner **FINDS** and **CONCLUDES** that:

1. A Status Conference was held on September 8, 2025, where Melody Ranch and Commission Utility Staff (“Staff”) provided updates to the Commission regarding the cause of the loss of water service, the short- and long-term outlook for the restoration of service, and the amount and nature of communication that has taken place to date between Melody Ranch and its customers and other water utilities and state agencies.
2. During the Status Conference, the benefit of holding ongoing, weekly status conferences to provide further updates regarding the efforts to restore service, and the notice and engagement of customers and other relevant entities, was discussed.

It is therefore **ORDERED** that:

A. A Status Conference shall continue to occur on a weekly basis for the next six weeks, unless otherwise scheduled, beginning September 15, 2025.

B. Melody Ranch and Staff shall together organize a time and place, at the first feasible opportunity, with the appropriate security measures in place, for Melody Ranch to update the

customers on the status of its water availability and the outlook for restoring service. Melody Ranch and Staff will also work together to develop a plan to maintain updates to customers on a reasonable periodic basis.

C. Melody Ranch and Staff shall develop and begin to execute a plan to meet together with neighboring water utilities and other state agencies to pursue both short- and long-term restoration of water service. Melody Ranch shall ensure communication of its senior management with Staff in the development of this plan.

D. Staff shall file with the Commission a weekly report on the Thursday following each status conference providing updates on the current status of water service, the outlook for its restoration, developments with potential partners to restore service, and any other matters they believe to be of importance in this proceeding.

ISSUED under the seal of the Commission at Santa Fe, New Mexico, this **8th** day of **September, 2025**.



NEW MEXICO PUBLIC REGULATION COMMISSION

A handwritten signature in black ink, appearing to be "PS", is written over a horizontal line.

Patrick Schaefer
Hearing Examiner

BEFORE THE NEW MEXICO PUBLIC REGULATION COMMISSION

**IN THE MATTER OF MELODY RANCH WATER)
COMPANY LLC'S WATER SYSTEM BREADOWN) Docket No. 25-00054-UT
AND DISRUPTION OF SERVICE)
)**

CERTIFICATE OF SERVICE

I CERTIFY that on this date I sent a true and correct copy of the *Order Setting Prehearing* to the following:

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DATED this 8th day of September 2025.

NEW MEXICO PUBLIC REGULATION COMMISSION

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