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NMPRC and other state agencies collaborate to bring safe and reliable drinking water to customers of Melody Ranch Water Company

SANTA FE – In a significant step forward, Melody Ranch Water Company (MRWC) customers will soon have access to safe and reliable drinking water thanks to temporary relief efforts this week by multiple state government agencies.

The New Mexico Department of Homeland Security and Emergency Management has begun transporting water to MWRC to supplement the utility's supply tank, which has reached low levels due to infrastructure failure. Following a state of emergency declaration by Torrance County, the Governor's Office issued an executive order directing funds to coordinate hauling and delivering additional water for MWRC customers. The executive order also provided funding to the New Mexico Environment Department to perform water quality testing to ensure that residents have water that meets safe drinking water standards.

To help streamline these support measures, the New Mexico Public Regulation Commission (NMPRC) recently issued an [order](#) ensuring that the utility does not charge for usage of water supplied by the state government. The Commission also instructed MWRC to track and calculate production from its existing well and monitor precisely how much water is delivered by state agencies to its storage tank.

Ensuring that public utilities provide safe and reliable access to water is a top priority for the NMPRC. The agency is actively working with the community, MRWC, and other stakeholders to secure long-term reliable water service.

The New Mexico Public Regulation Commission (NMPRC) serves New Mexico by ensuring safe operations and reliable utility services at fair, just, and reasonable rates consistent with the State's legal, economic, environmental, and social policies. To learn more about the work of the NMPRC, please visit www.prc.nm.gov.

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