From: Echo and Melody Water Co.'s < echoandmelody@gmail.com>

Sent: Wednesday, November 12, 2025 4:04 PM

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Subject: [EXTERNAL] Re: Docket No. 25-00054-UT - Email Status Update

CAUTION: This email originated outside of our organization. Exercise caution prior to clicking on links or opening attachments.

Wednesday, November 12, 2025

Docket # 25-00054-UT Email Status Update

From: Melody Ranch Water Co., LLC

Melody Ranch has been providing water full-time since Monday, November 3rd, 2025. Due to the executive order East Mountain Water Hauling has been bringing in water to keep our tank at maximum capacity. We have had a week to evaluate our system, and how many tankers we are expecting to need daily, weekly, etc. Currently, we are estimating one tanker per day, Tuesday through Friday, and two on Mondays, since they do not deliver on weekends. This schedule varies due to the demand for water which is not under our control. Currently our water system is producing at the same rate of 4.7 gallons per minute and functioning fine. Given any unforeseen situations we should be able to keep the water on full-time.

Since our last meeting, Melody Ranch sent another mailing to the customers via snail mail and email, and we also had a town meeting last Wednesday. We will continue to update customers via email and mail when there is a need. Any updates will also be on the water company voicemail. We asked customers to please prepare for the winter months and watch for leaks.

Melody Ranch has not heard of any updates from EMWT.

Due to our inability to charge for our water, we will be reinstating shut offs for past due and nonpayment accounts. We have asked customers to catch up on their bills and to remain current. If even a couple of customers do not pay their bills, we will not be able to pay ours.

Respectively,

Melody Ranch Water Co., LLC